



Choice Set Confounding in Discrete Choice

Kiran Tomlinson PhD Student, Cornell

Code: <u>bit.ly/csc-kdd-code</u> Slides: bit.ly/csc-kdd-slides





with Johan Ugander & Austin R. Benson



Choices and context effects

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Discrete choices are everywhere



amazon.com

Amazon's Choice







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KDD Original Milk 180ML (18 PACK) *****~2

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Breakfast included

3.9/5 Good (999 reviews)





lthaca

Black Friday / Cyber Monday Deals Now

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Breakfast included

3.6/5 Good (694 reviews)



Hotel Ithaca

lthaca

4.0/5 Very Good (842 reviews)



\$63 per night \$71 total Includes taxes & fees Member Price available \$59 per night \$66 total Includes taxes & fees **\$94** per night \$106 total Includes taxes & fees

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choice set



choice set

choice













(McFadden, Frontiers in Econometrics 1973)



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Assume item i has utility ui





(McFadden, Frontiers in Econometrics 1973)

Assume item i has utility ui







(McFadden, *Frontiers in Econometrics* 1973)

Assume *item i* has *utility u*_i $\exp(u_i)$ $Pr(i \mid C)$

Unique choice model satisfying independence of irrelevant alternatives (IIA):

(Luce, Individual Choice Behavior 1959)



 $Pr(l \mid C)$ Pr(i $Pr(j \mid C) \quad Pr(j \mid C')$



























































617	49.7%
519	47.9













Raphael Warnock 🗸	Dem. 1,617,035 32.9%
Kelly Loeffler* 🗸	Rep. 1,273,214 25.9
Doug Collins	Rep. 980,454 20.0

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The choice set influences preferences.











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Violations of IIA: $Pr(i \mid C)$ \neq $Pr(j \mid C)$ \neq $Pr(j \mid C)$ $Pr(j \mid C')$

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Recent contextual modeling

Chen & Joachims (KDD '16) Ragain & Ugander (NeurIPS '16) Seshadri et al. (ICML '19) Bower & Balzano (ICML '20) Rosenfeld et al. (ICML '20) Tomlinson & Benson (KDD '21)



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Choice set confounding



Each chooser *a* has their own choice probabilities: Pr(i | a, C)



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Question:

If we learn a model for Pr(i | C), will this accurately reflect average choice behavior $\mathbb{E}_a Pr(i | a, C)$?



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→ Not in general. You either need
chooser-independent preferences: Pr(i | a, C) = Pr(i | C) or
chooser-independent choice sets: Pr(C) = Pr(C | a)



Each chooser a has their own choice probabilities: $Pr(i \mid a, C)$

Question:

If we learn a model for $\Pr(i \mid C)$, will this accurately reflect average choice behavior $\mathbb{E}_a \Pr(i \mid a, C)$?

→ Not in general. You either need chooser-independent preferences: $Pr(i \mid a, C) = Pr(i \mid C)$ Or chooser-independent choice sets: $Pr(C) = Pr(C \mid a)$

chooser-dependent preferences and chooser-dependent choice sets → choice set confounding



















Choice probabilities:















Choice probabilities:



Choice set assignment probabilities:











Choice probabilities:



Choice set assignment probabilities:















Choice probabilities:



Choice set assignment probabilities:











But...





Choice probabilities:



Choice set assignment probabilities:














Choice set confounding example

Choice probabilities:



Choice set assignment probabilities:













Context effect?



Choice set confounding example

Choice probabilities:







Choice set assignment probability











Context effect?







SFWork & SFShop

(Koppelman & Bhat, 2006)

San Francisco transportation data

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Used to test context effect models:

Koppelman & Bhat ('06) Benson et al. (WWW '16) Ragain & Ugander (NeurIPS '16) Seshadri et al. (ICML '19)

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Motorized - Private Auto Nest (Model 26W)



JA SKZ SKJT I KIN VULK DIK

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Has regularity violations!

SF-WORK Choice set (C)	$\Pr(DA \mid C)$	N
{DA, SR 2, SR 3+, Transit}	0.72	1661
{DA, SR 2, SR 3+, Transit, Bike}	0.83	829

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Comparison	Testing	Controlling	$\Delta \ell$	LRT p
SF-WORK				
Logit to MNL	covariates		883	$< 10^{-10}$
Logit to CDM	context	—	85	$< 10^{-10}$
CDM to MCDM	covariates	context	819	$< 10^{-10}$
MNL to MCDM	context	covariates	20	0.08
SF-SHOP				
Logit to MNL	covariates		343	$< 10^{-10}$
Logit to CDM	context		96	$< 10^{-10}$
CDM to MCDM	covariates	context	276	$< 10^{-10}$
MNL to MCDM	context	covariates	29	0.36

CDM: context effect model (Seshadri et al, 2019) 10





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This is a causal inference problem

Causal inference methods



Idea: rebalance data so that we have chooser-independent choice sets: $Pr(C) = Pr(C \mid a)$



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learn model from reweighed log-likelihood:

 $\ell(\theta; \mathcal{D}) = \sum_{(i,C,a) \in \mathcal{D}} \log \Pr_{\theta}(i \mid C)$



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Guarantee

Can learn a model as if choice sets were uniformly random



 $(X_{\alpha}: covariates for chooser \alpha)$



Idea: model preference variation

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Logit: $Pr(i \mid C) = \frac{\exp(u_i)}{\sum_{j \in C} \exp(u_j)}$

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Logit:

Multinomial logit (MNL): $\Pr(i \mid C) = \frac{\exp(u_i)}{\sum_{j \in C} \exp(u_j)} \longrightarrow \Pr(i \mid a, C) = \frac{\exp(u_i + \beta_i x_a)}{\sum_{j \in C} \exp(u_j + \beta_i x_a)}$

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Multinomial logit (MNL): CDM — Multinomial CDM (MCDM)

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CDM — Multinomial CDM (MCDM)

Combine IPW and regression \rightarrow doubly robust

Causal inference results

counterfactuals: new instances not drawn from data distribution

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counterfactuals: new instances not drawn from data distribution



IPW & regression

(a) improve counterfactual prediction

(b) prevent overconfidence on confounded data





Expedia hotel booking data



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No Regression Regression

Without IPW, importance of price is exaggerated



Expedia hotel booking data



No Regression Regressior

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Expedia covariates more informative about choice sets than preferences → IPW > regression



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No Regression Regression

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Dataset log-likelihood:

Model	Confounded	IPW-adjusted
CL	-839499	-786653
CML	-838281	-785753
LCL	-837154	-784770
MLCL	-835986	-783928



Managing without covariates

Idea: take advantage of the correlation between choice sets and preferences

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Example: movie recommendations

users movies







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appeared in choice set (from rec. sys., e.g.)



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Cluster users (e.g., spectral co-clustering), learn choice model per-cluster (Dhillon, 2001)





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Much better than mixed logit! (YOOCHOOSE online shopping data)



(RecSys, 2015)









The power of choice set confounding

THEOREM 2. Mixed logit with chooser-dependent choice sets is powerful enough to express any system of choice probabilities.





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Graphical intuition about ignorability assumptions







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Graphical intuition about ignorability assumptions



Duality between context effect models and models of choice set confounding





Concluding thoughts

Key takeaways Choice set confounding can mislead choice models We can adjust for it using chooser covariates

Future work

Learning choice set propensities Other causal inference methods: - instrumental variables? - matching?



Thank you!

More questions or ideas? Email me: kt@cs.cornell.edu



@kiran_tomlinson

Code: <u>bit.ly/csc-kdd-code</u> Slides: bit.ly/csc-kdd-slides

Interested in context effect models? See our other KDD '21 paper: "Learning Interpretable Feature Context Effects in Discrete Choice"

Submit to our NeurIPS '21 workshop! bit.ly/WHMD2021

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