

### Learning Interpretable Feature Context Effects in Discrete Choice

Kiran Tomlinson PhD Student, Cornell CS

Code: <a href="mailto:bit.ly/lcl-code">bit.ly/lcl-code</a> Data: <a href="mailto:bit.ly/lcl-data">bit.ly/lcl-data</a> Slides: bit.lv/lcl-kdd-slides



research with Austin R. Benson



## Choices and context effects

#### Discrete choices are everywhere



#### amazon.com

Amazon's Choice







\$**27**<sup>99</sup> (\$0.26/Fl Oz) Save \$2.00 with coupon ✓prime FREE Delivery Thu, Jun 24

KDD Banana Flavored Milk 180ML (18 PACK) 6.33 Fl Oz (Pack of 18)

**★★★★☆**~31

\$**27**<sup>99</sup> (\$0.26/Fl Oz) Save \$2.00 with coupon **√prime** FREE Delivery **Thu, Jun 24** 



KDD Original Milk 180ML (18 PACK) \*\*\*\*\*~2

<sup>\$</sup>27<sup>99</sup> (\$4.60/Ounce) **√prime** FREE Delivery **Thu, Jun 24** 



#### **Best Western University Inn**

lthaca



Black Friday / Cyber Monday Deals Now Free Shuttle Transportation, Grab & Go Breakfast, WiFi & Parking. Pet friendly, Outdoor Pool, Fitness Center. Sanitizing Daily

Breakfast included

**3.9/5** Good (999 reviews)





lthaca

Black Friday / Cyber Monday Deals Now

Complimentary Breakfast. Free Airport Shuttle, WiFi & parking. Close to Ithaca College & Cornell University. Pets welcome.

Breakfast included

3.6/5 Good (694 reviews)

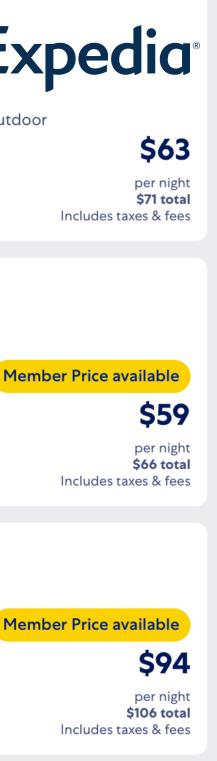


#### **Hotel Ithaca**

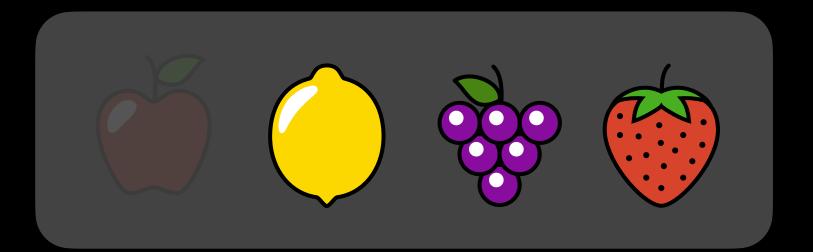
lthaca

4.0/5 Very Good (842 reviews)

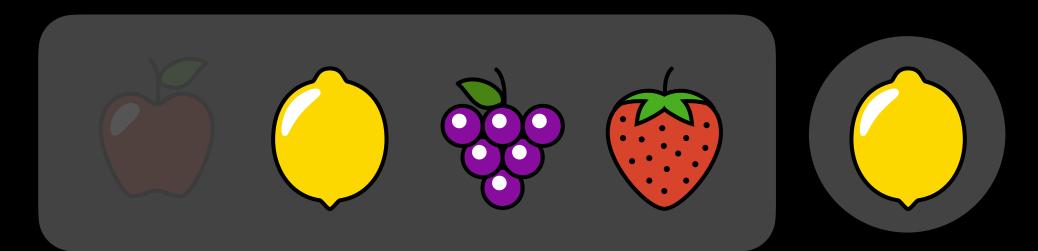


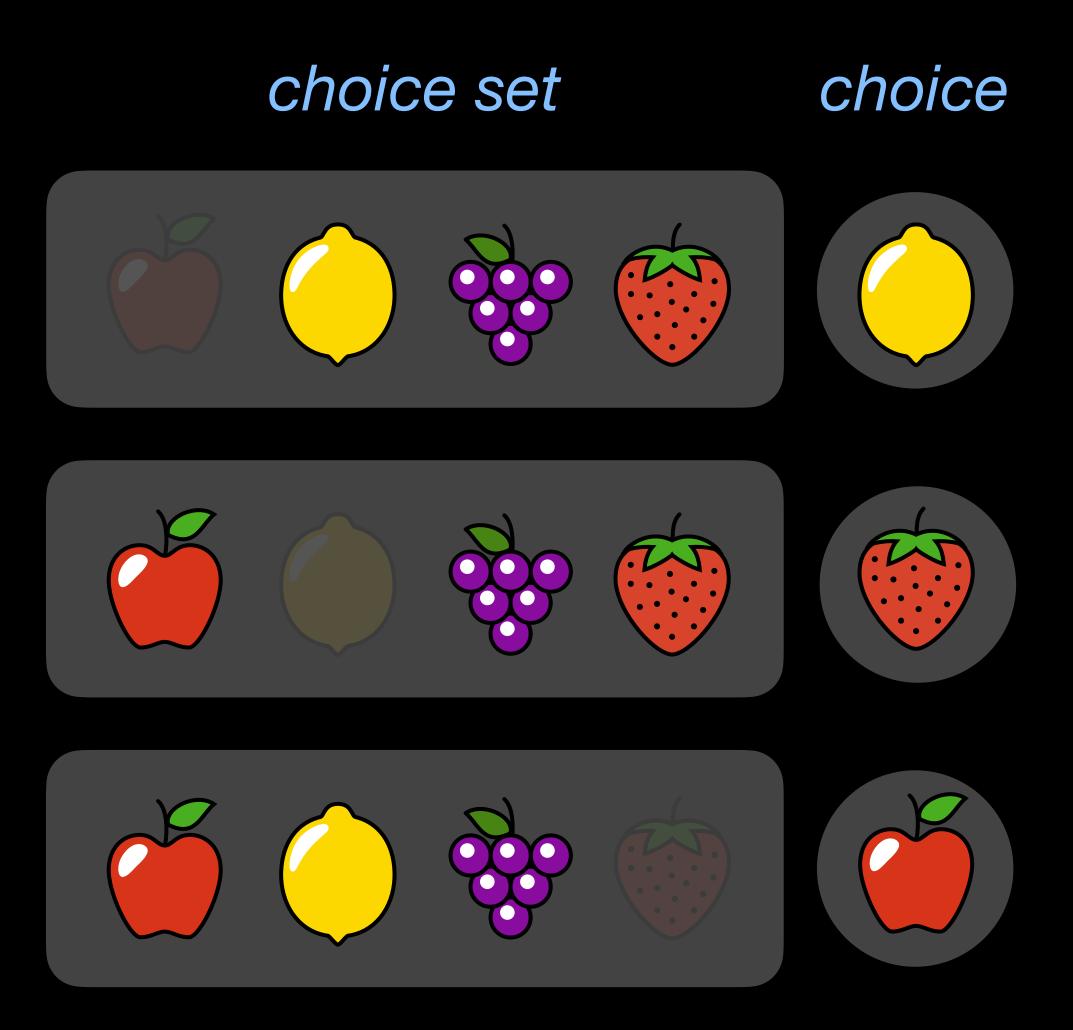


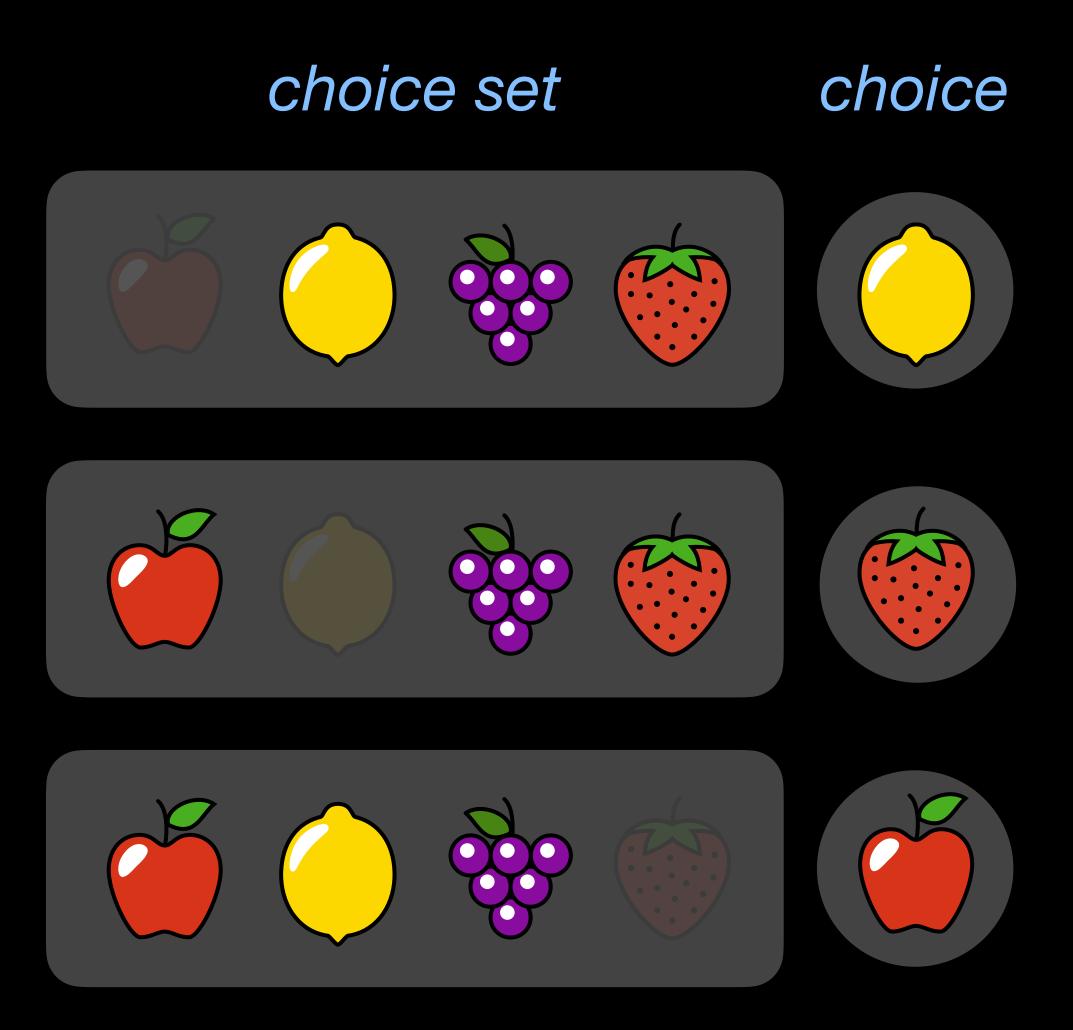
#### choice set

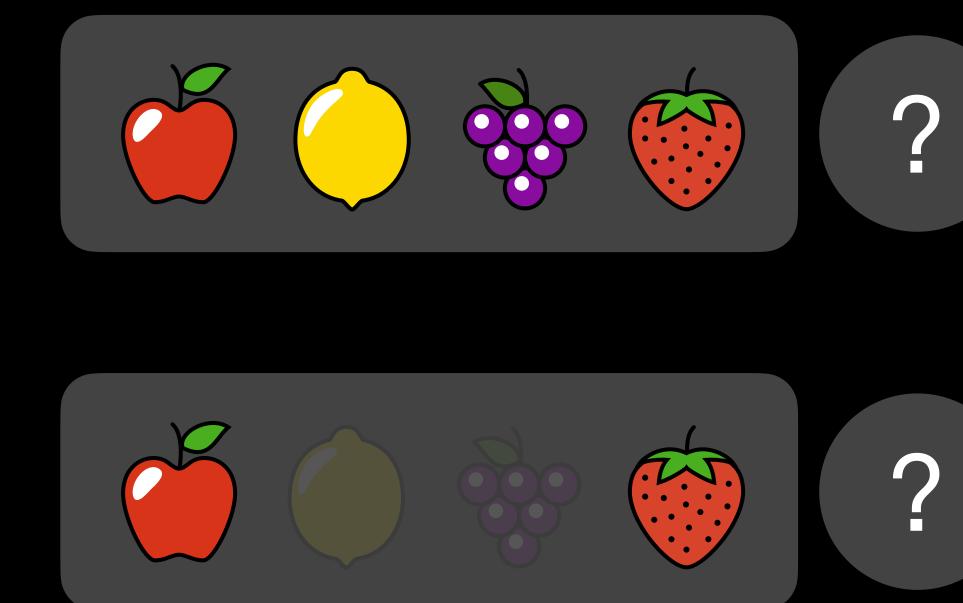


choice set choice













(McFadden, *Frontiers in Econometrics* 1973)



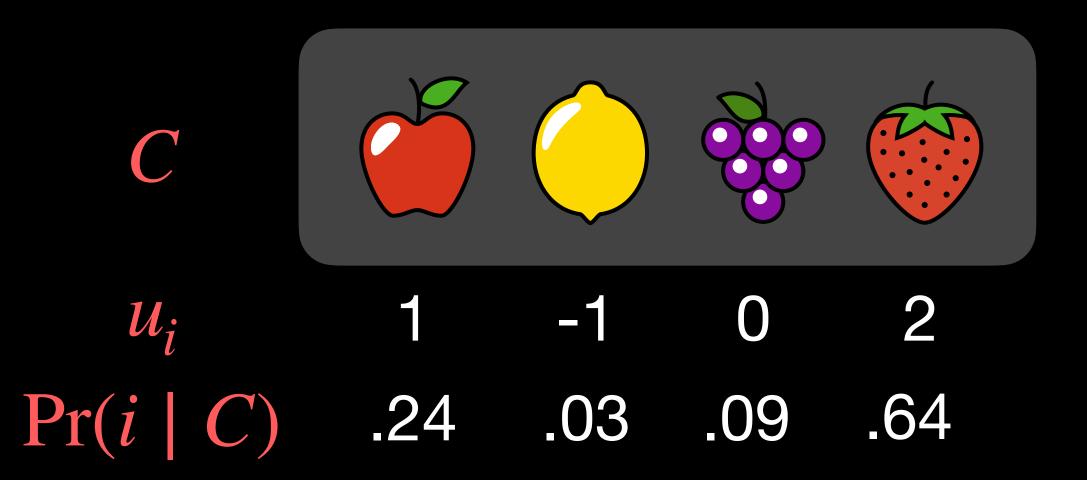
Assume *item* i has *utility*  $u_i$  $Pr(i \mid C) = \frac{\exp(u_i)}{\sum_{j \in C} \exp(u_j)}$ 



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#### Assume *item i* has *utility u*<sub>i</sub> $\exp(u_i)$ Pr(i C) $exp(u_i)$

#### Unique choice model satisfying independence of irrelevant alternatives (IIA):

(Luce, Individual Choice Behavior 1959)

(McFadden, Frontiers in Econometrics 1973)



 $Pr(i \mid C)$  $Pr(i \mid$  $Pr(j \mid C) \quad Pr(j \mid C')$ 





























































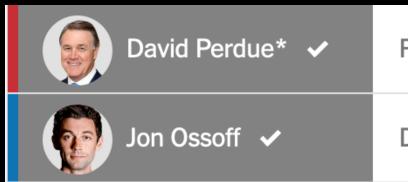














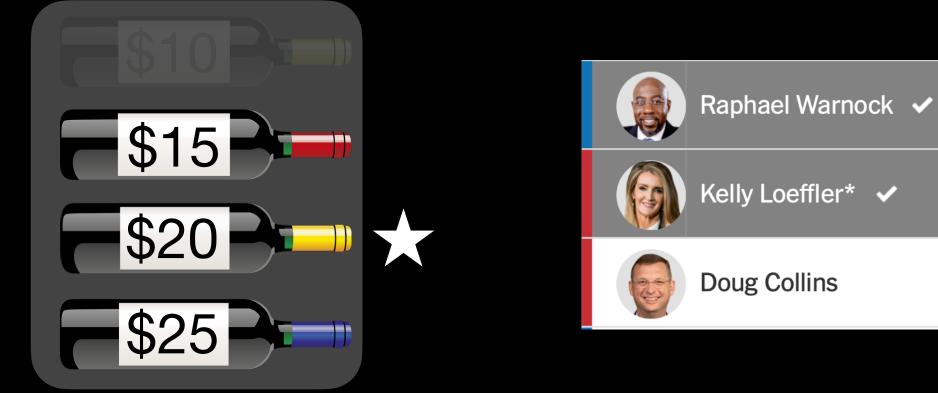
Rep.	2,462,617	<b>49.7</b> %
Dem.	2,374,519	47.9













Rep.	2,462,617	<b>49.7</b> %
Dem.	2,374,519	47.9

Dem.	1,617,035 <b>32.9%</b>	
Rep.	1,273,214 <b>25.9</b>	
Rep.	980,454 <b>20.0</b>	



The choice set influences preferences.







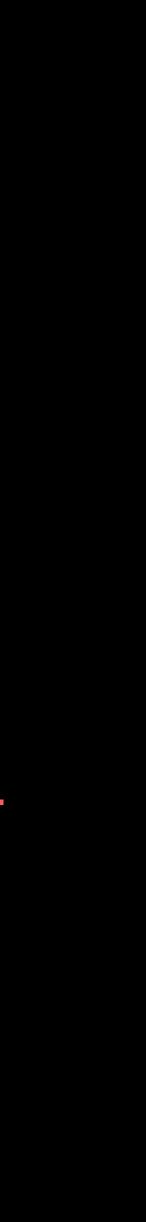




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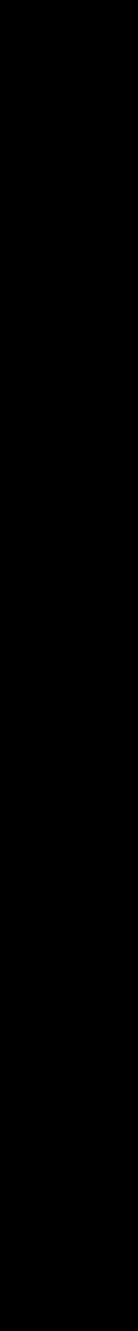
# IIA violations: $Pr(i \mid C)$ $\neq$ $Pr(i \mid C')$ $Pr(j \mid C)$ $\neq$ $Pr(i \mid C')$ $Pr(j \mid C)$ $Pr(j \mid C')$

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(Seshadri, Peysakhovich, & Ugander, ICML 2019)

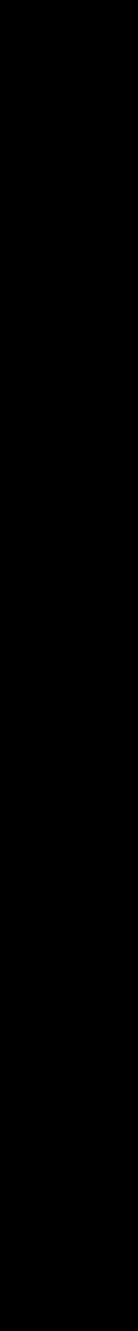




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# Item j exerts pull $u_{ij}$ on item i, item utility is sum of pulls: $\Pr(i \mid C) = \frac{\exp\left(\sum_{k \in C \setminus i} u_{ik}\right)}{\sum_{j \in C} \exp\left(\sum_{k \in C \setminus i} u_{jk}\right)}$



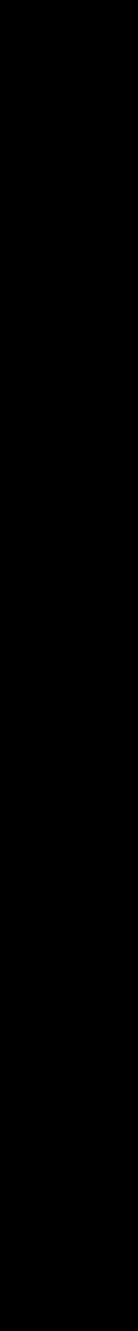


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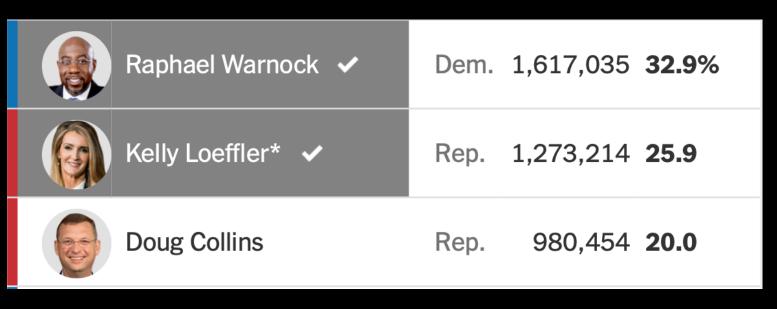


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 $u_{\text{Loeffler, Collins}} < 0$  $^{u}$ Collins, Loeffler < 0

## Item features and the LCL







So far, models have per-item parameters





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 $\rightarrow$  can't generalize to new items not in training set





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- $\rightarrow$  hard to learn utilities for rare items
- → too many parameters with many items

Use item features:



genre: drama, *in\_top\_10*: True, has\_new\_episodes: True, producer: Netflix

genre: comedy, in\_top\_10: False, has\_new\_episodes: False, producer: NBC

genre: drama, *in\_top\_10*: True, has\_new\_episodes: False, producer: Netflix

genre: reality, *in\_top\_10*: True, has\_new\_episodes: False, producer: Banijay



#### MNL with item features: conditional logit



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Feature vector  $x_i \in \mathbb{R}^d$  for each item *i* Preference vector  $\theta \in \mathbb{R}^d$ 



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MNL:



#### Conditional logit:

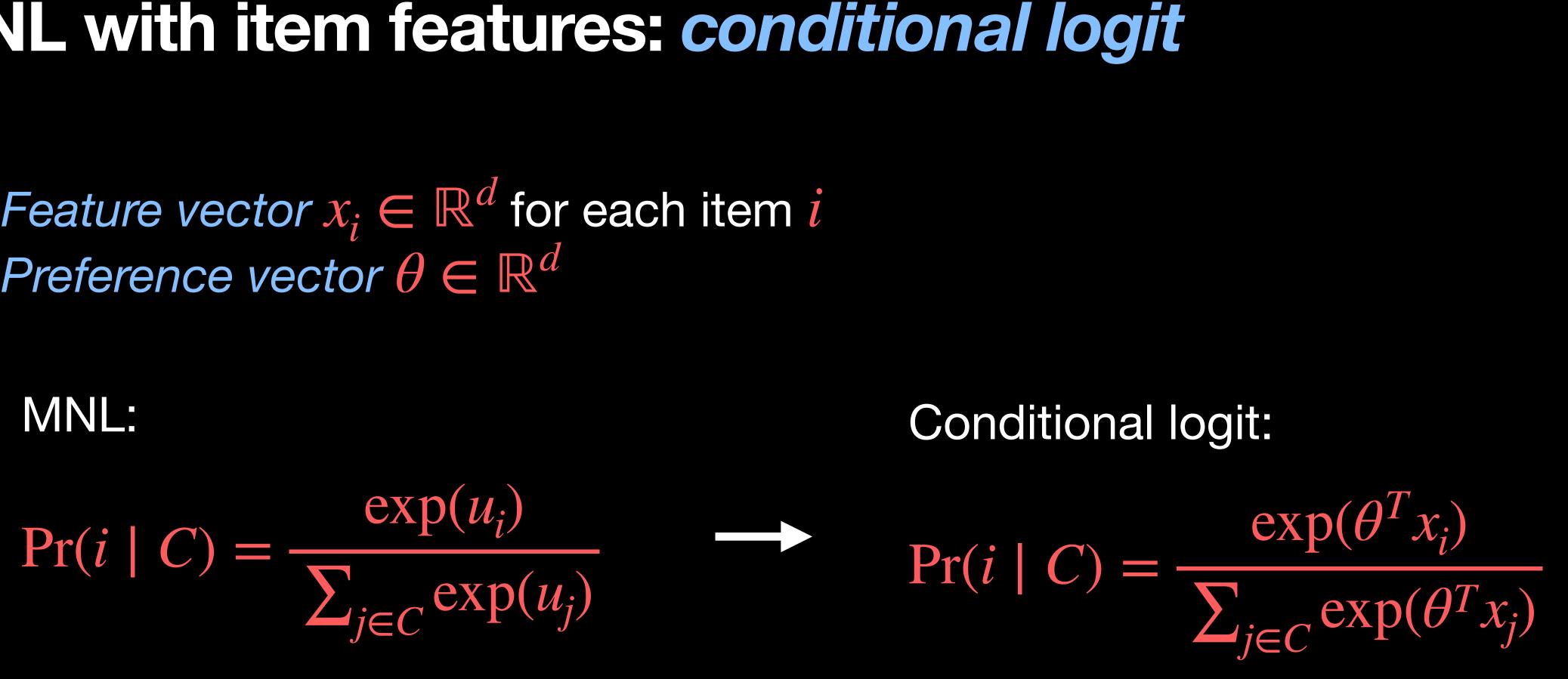
 $\Pr(i \mid C) = \frac{\exp(u_i)}{\sum_{j \in C} \exp(u_j)} \longrightarrow \Pr(i \mid C) = \frac{\exp(\theta^T x_i)}{\sum_{j \in C} \exp(\theta^T x_j)}$ 

#### NNL with item features: conditional logit

Feature vector  $x_i \in \mathbb{R}^d$  for each item *i* Preference vector  $\theta \in \mathbb{R}^d$ 

MNL:

Preference coefficient  $\theta_k$  is easy to interpret: importance of the k<sup>th</sup> feature



Conditional logit utility:  $u_i = \theta^T x_i$ 

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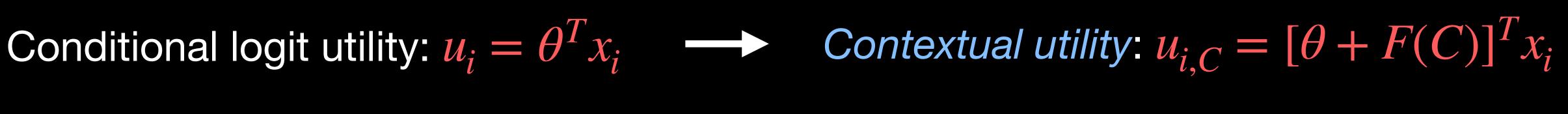


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Incorporating *feature context effects* into conditional logit Conditional logit utility:  $u_i = \theta^T x_i$   $\longrightarrow$  Contextual utility:  $u_{i,C} = [\theta + F(C)]^T x_i$ Simplifying assumptions on F(C): 1. Additivity:  $F(C) \propto \int f(x_j)$  for some function f $j \in C$ 2. Dilution:  $F(C) = \frac{1}{|C|} \sum_{i \in C} f(x_i)$ 





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3. Linearity:  $f(x_i) = Ax_i$  for some matrix  $A \in \mathbb{R}^{d \times d}$ 

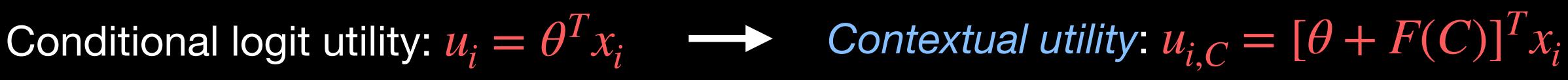




Simplifying assumptions on F(C): 1. Additivity:  $F(C) \propto \int f(x_j)$  for some function f $i \in C$ 2. Dilution:  $F(C) = \frac{1}{|C|} \sum_{i \in C} f(x_i)$ 3. Linearity:  $f(x_i) = Ax_i$  for some matrix  $A \in \mathbb{R}^{d \times d}$ 



### Incorporating feature context effects into conditional logit







 $\rightarrow u_{i,C} = (\theta + Ax_C)^T x_i \qquad (x_C = \frac{1}{|C|} \sum_{j \in C} x_j \text{ is the mean feature vector})$ 



# $\Pr(i \mid C) = \frac{\exp([\theta + Ax_C]^T x_i)}{\sum_{j \in C} \exp([\theta + Ax_C]^T x_j)}$



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 $\rightarrow A_{pq} > 0$ : when q is high in the choice set, p is more preferred

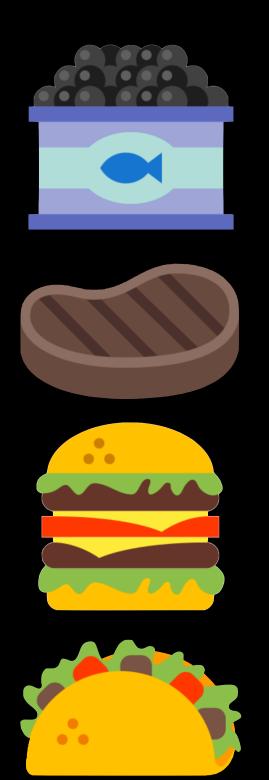


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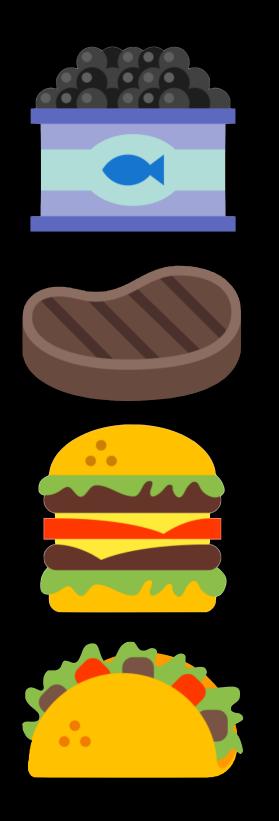
- → convex negative log-likelihood
- $\rightarrow \theta$ : base preference coefficients
- $\rightarrow A_{na} > 0$ : when q is high in the choice set, p is more preferred
- $\rightarrow A_{pq} < 0$ : when q is high in the choice set, p is less preferred



 $\Pr(i \mid C) = \frac{\exp([\theta + Ax_C]^T x_i)}{\sum_{i \in C} \exp([\theta + Ax_C]^T x_j)}$ 



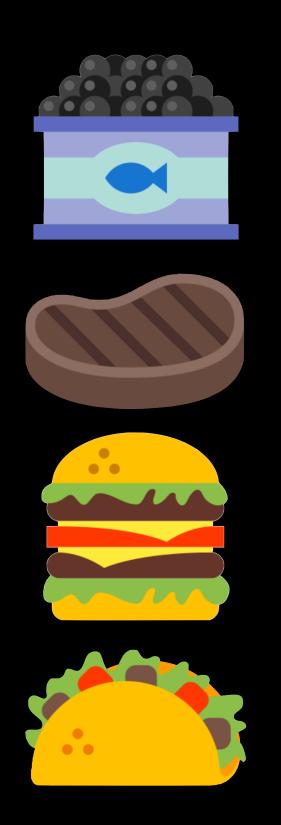




item features:

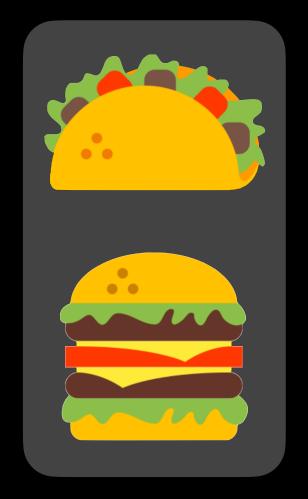
- price
- service speed
- wine selection

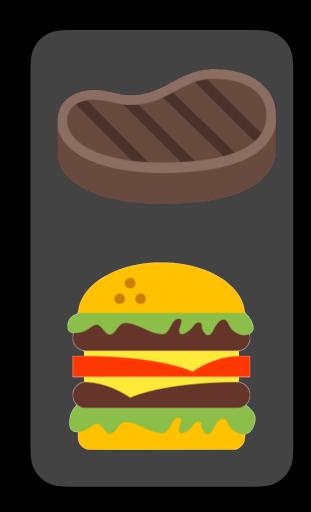




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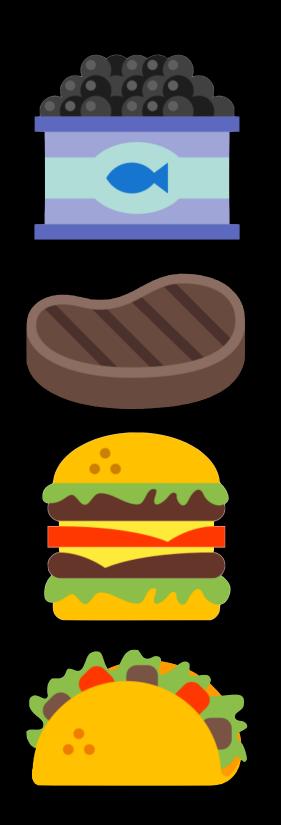


**U**<sub>2</sub>



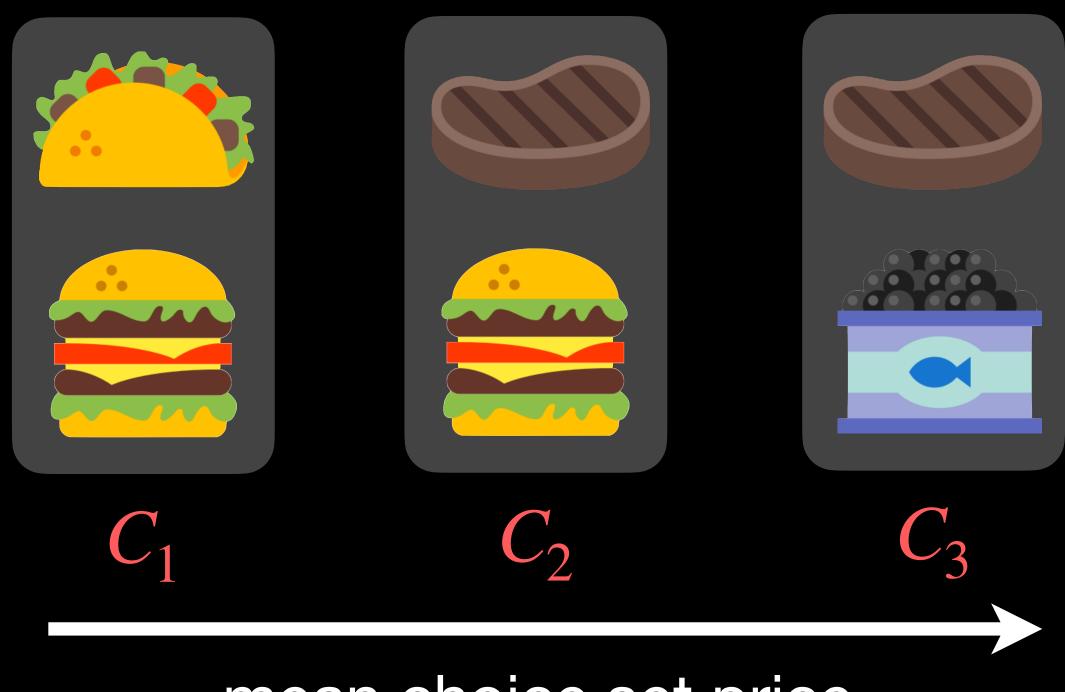
**U**3





item features:

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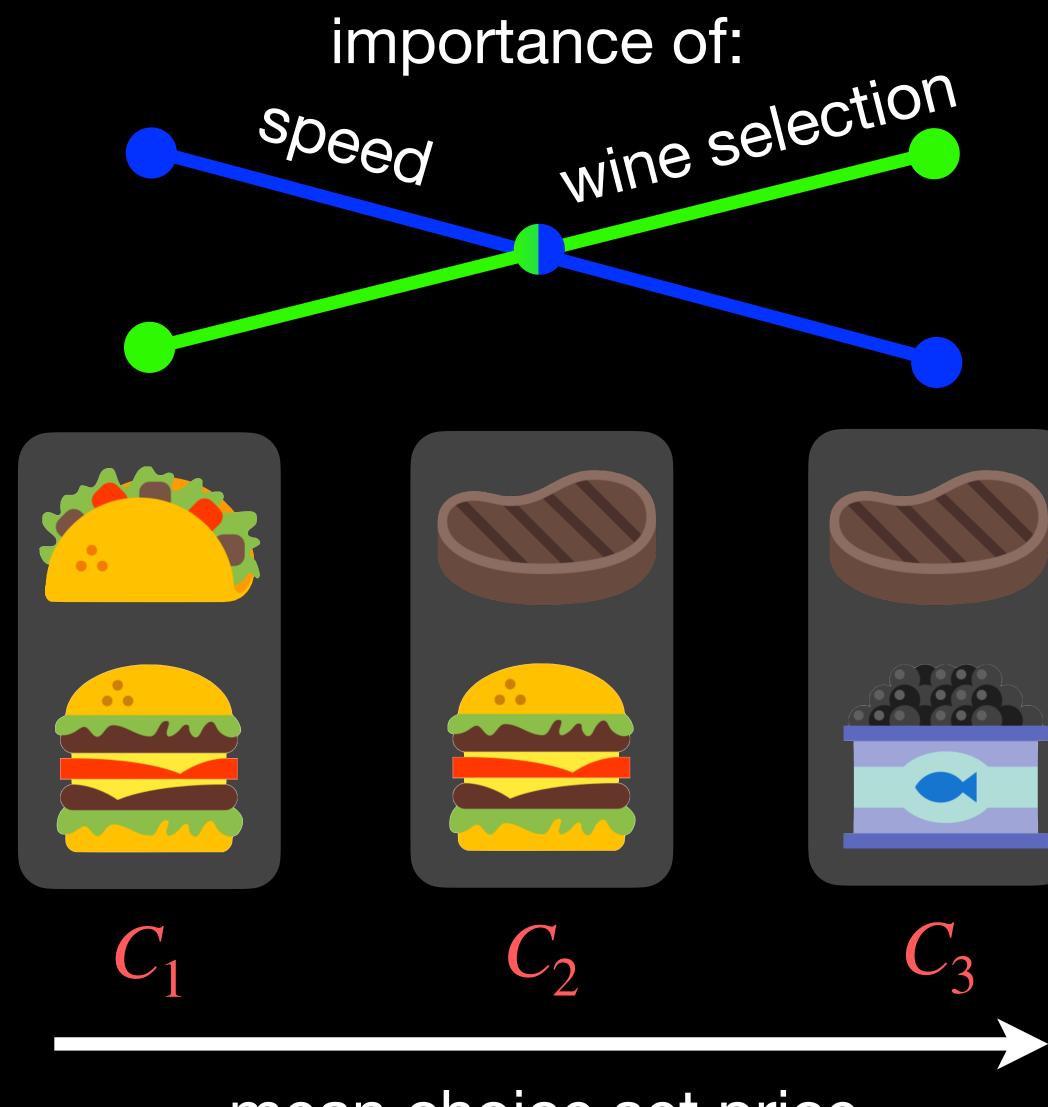
#### mean choice set price





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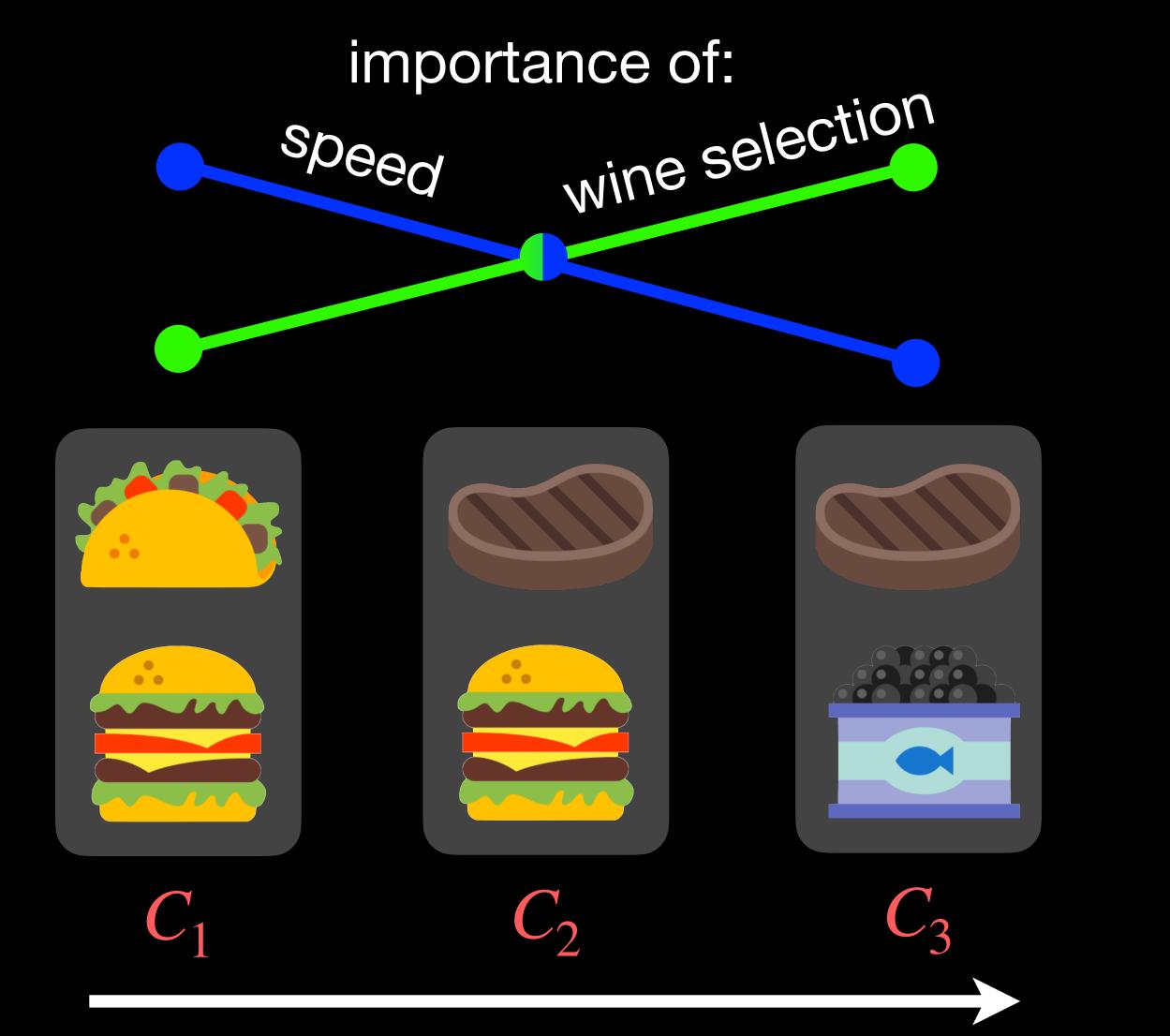
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dataset  $\mathcal{D}$  if and only if span  $\left\{ \begin{vmatrix} x_C \\ 1 \end{vmatrix} \otimes (x_i - x_C) \right\}$ 

*Theorem 1.* A *d*-feature linear context logit is identifiable from a

$$) \mid C \in C_{\mathcal{D}}, i \in C \bigg\} = \mathbb{R}^{d^2 + d}.$$
 (6)

 $(\mathscr{C}_{\mathcal{P}}: unique choice sets in \mathcal{D}, \bigotimes: Kronecker product)$ 

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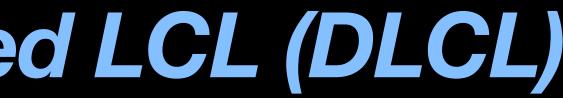
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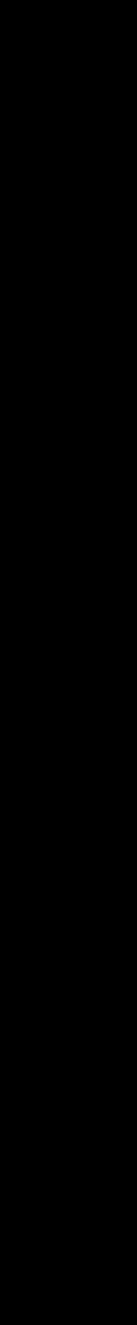
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*intuition*: need varied choice sets containing varied items

*Theorem 1.* A *d*-feature linear context logit is identifiable from a

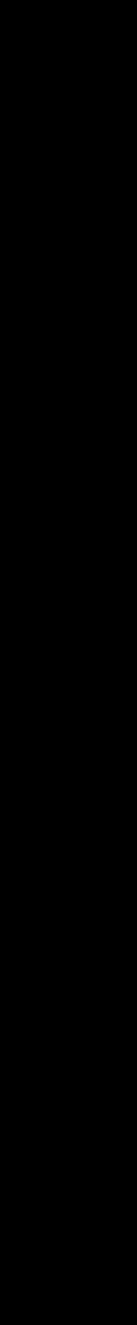
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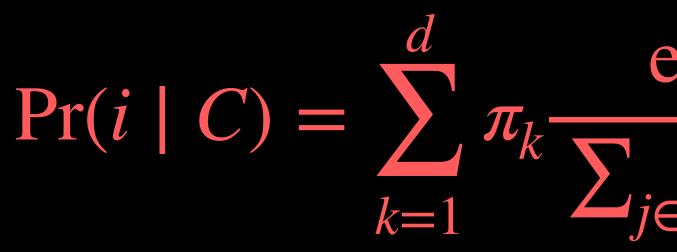


- → combines *mixed logit* with LCL
- → more flexible but harder to train (expectation-maximization)



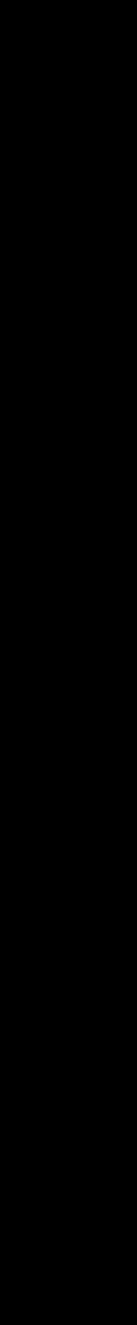


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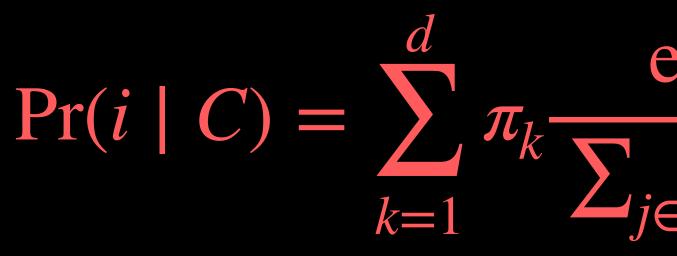




 $\Pr(i \mid C) = \sum_{k=1}^{d} \pi_k \frac{\exp([B_k + A_k(x_C)_k]^T x_i)}{\sum_{j \in C} \exp([B_k + A_k(x_C)_k]^T x_j)}$ 



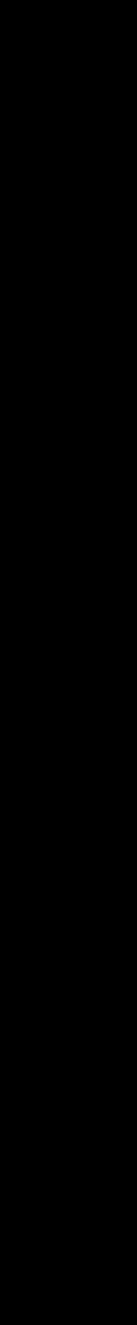
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→ see paper for details



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# Results on choice data

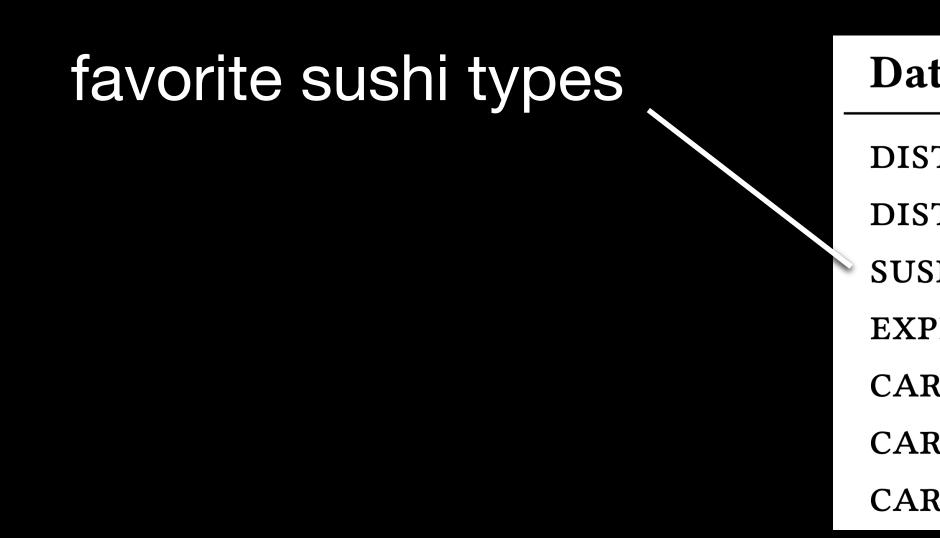
#### **Choice datasets**

L D C C C C

Dataset	Choices	Features	Largest Choice Set
DISTRICT	5376	27	2
DISTRICT-SMART	5376	6	2
SUSHI	5000	6	10
EXPEDIA	276593	5	38
CAR-A	2675	4	2
CAR-B	2206	5	2
CAR-ALT	4654	21	6



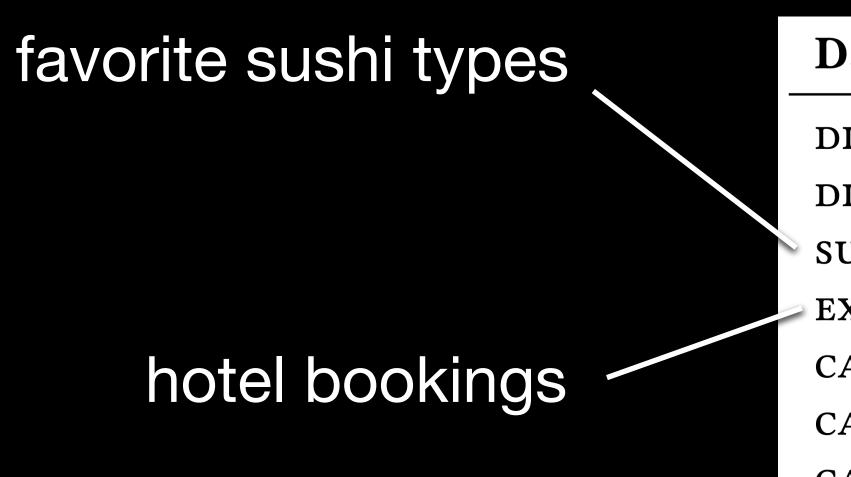




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## LCL improves model fit

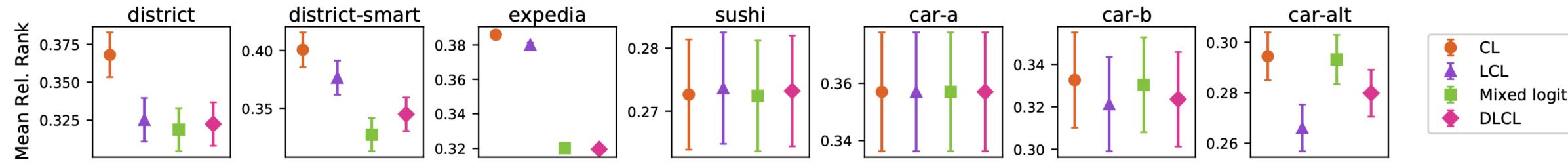
#### whole-dataset negative log-likelihood (lower = better)

	CL	LCL	Mixed logit	DLCL
DISTRICT	3313	3130	3258	3206
DISTRICT-SMART	3426	<b>3278</b> *	3351	3303 <sup>†</sup>
EXPEDIA	839505	837649*	839055	837569 <sup>†</sup>
SUSHI	9821	9773 <sup>*</sup>	9793	9764
CAR-A	1702	1694	1696	1692
CAR-B	1305	1295	1297	1284
CAR-ALT	7393	<b>6733</b> *	7301	$7011^{\dagger}$

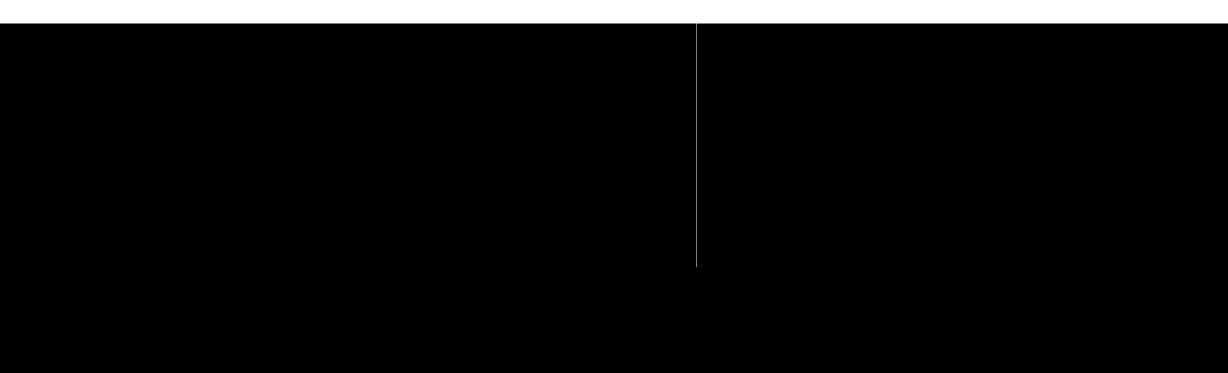
\*significant likelihood ratio test vs MNL (p < 0.001)

†significant likelihood ratio test vs mixed logit (p < 0.001)

## LCL can improve out-of-sample prediction performance



#### Figure 2: Mean relative rank of predictions on held-out test data (lower is better). Error bars show standard error of the mean.







Compute std. errs. (and z-scores) for each parameter estimate using MLE *asymptotic normality* 



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Table 4: Five largest context effects in sushi.			
Effect (q on p)	$A_{pq}$ (std. err.)	<i>p</i> -value	
popularity on popularity	-0.28 (0.15)	0.066	
availability on is maki	0.24(0.14)	0.087	
oiliness on oiliness	-0.20(0.08)	0.0089	
popularity on availability	0.19 (0.14)	0.16	
availability on oiliness	-0.18 (0.10)	0.064	



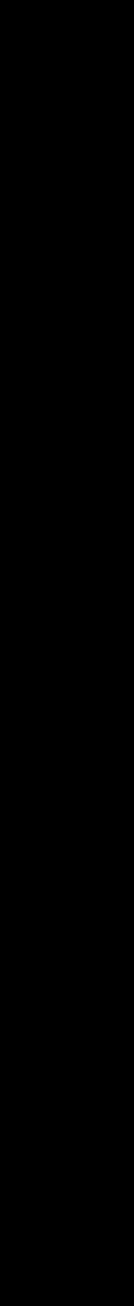
Compute std. errs. (and z-scores) for each parameter estimate using MLE asymptotic normality

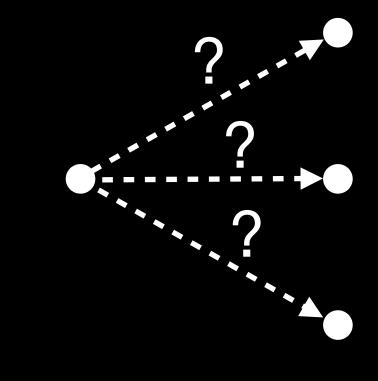
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Table 5: Five largest context effects in EXPEDIA.				
Effect (q on p)	$A_{pq}$ (std. err.)	<i>p</i> -value		
location score on price	-0.47(0.05)	$< 10^{-16}$		
on promotion on price	0.27(0.03)	$< 10^{-16}$		
review score on price	-0.19 (0.03)	$1.4  imes 10^{-9}$		
star rating on price	0.15 (0.04)	$6.7  imes 10^{-5}$		
price on star rating	0.10 (0.00)	$< 10^{-16}$		



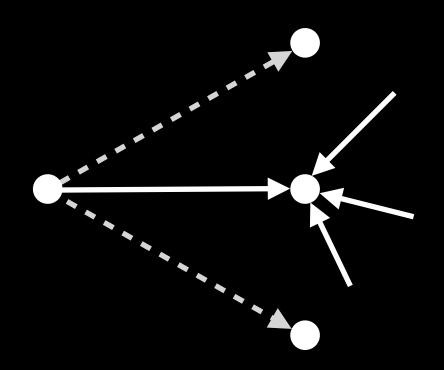
## Social network application

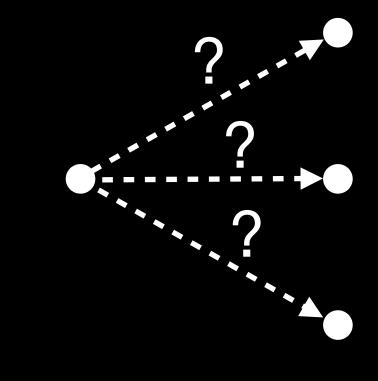




#### Preferential attachment

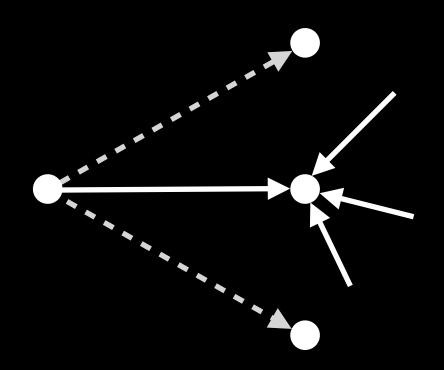
(Barabási & Albert, Science 1999)

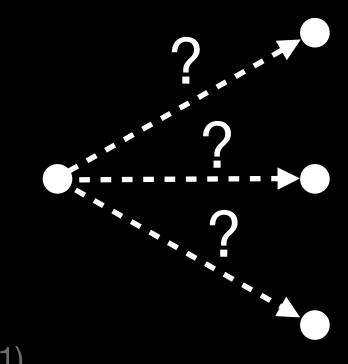




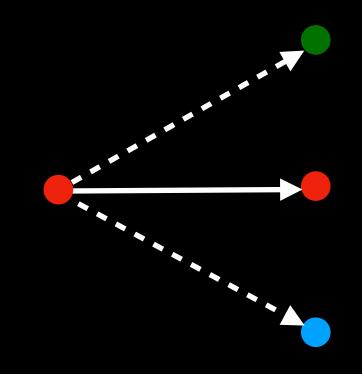
#### Preferential attachment

(Barabási & Albert, Science 1999)



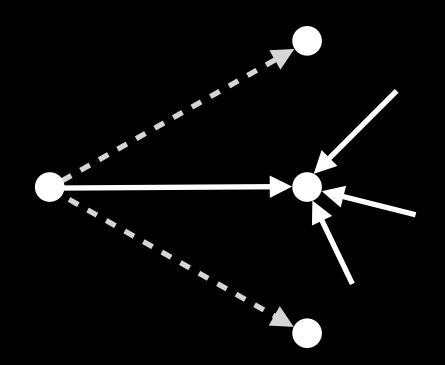


Homophily (McPherson et al., Annual Review of Sociology 2001) (Papadopoulos et al., *Nature* 2012)



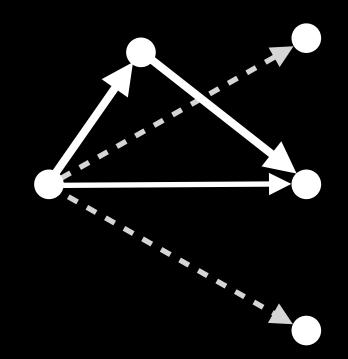
Preferential attachment

(Barabási & Albert, Science 1999)



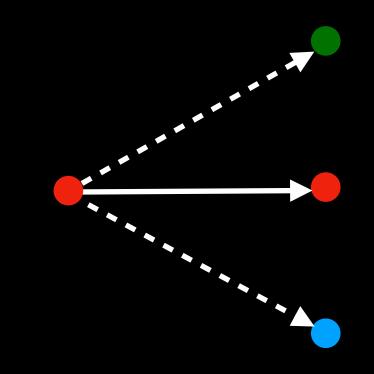
#### Triadic closure

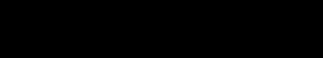
(Rapoport, Bulletin of Mathematical Biophysics 1953) (Jin et al., *Physical Review E* 2001)

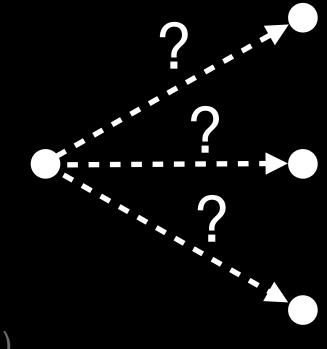




(McPherson et al., Annual Review of Sociology 2001) (Papadopoulos et al., *Nature* 2012)





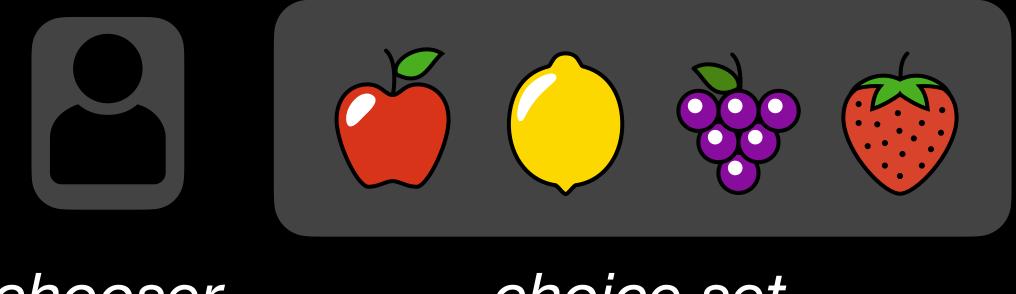


(Overgoor et al., SINM '19 & WWW '19) (Gupta & Porter, arXiv 2020)



(Overgoor et al., SINM '19 & WWW '19) (Gupta & Porter, arXiv 2020)

#### so far:

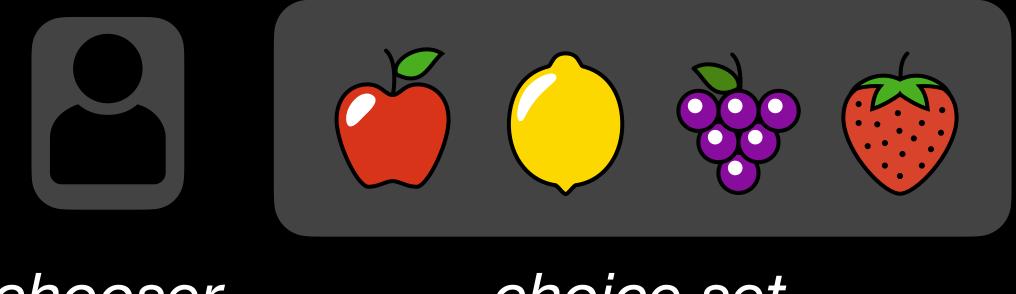


chooser choice set



(Overgoor et al., SINM '19 & WWW '19) (Gupta & Porter, arXiv 2020)

#### so far:



chooser choice set

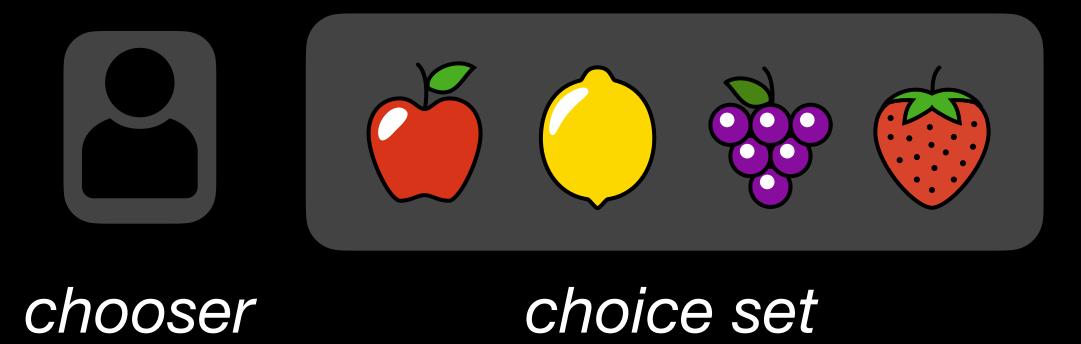
## in network growth: chooser \_ \_ \_ \_ \_ \_

choice set



(Overgoor et al., SINM '19 & WWW '19) (Gupta & Porter, arXiv 2020)

#### so far:



#### Key usage

Timestamped edges → meaningful choice sets Infer relative importance of edge formation mechanisms from data

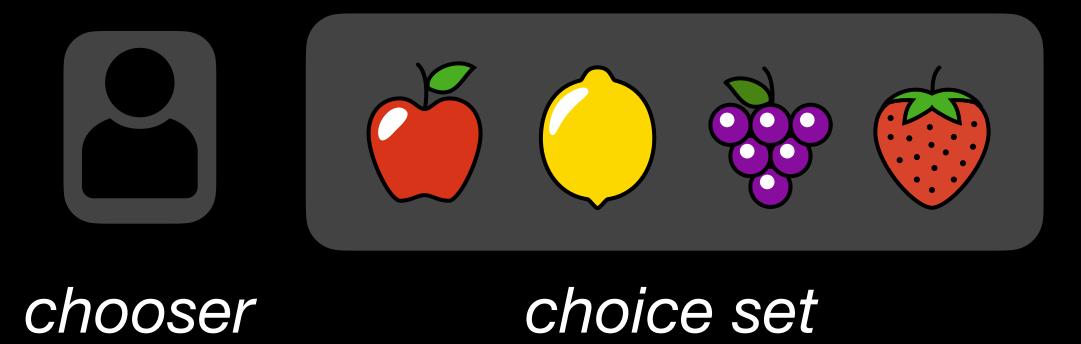
# in network growth: chooser

choice set



(Overgoor et al., *SINM* '19 & *WWW* '19) (Gupta & Porter, arXiv 2020)

#### so far:



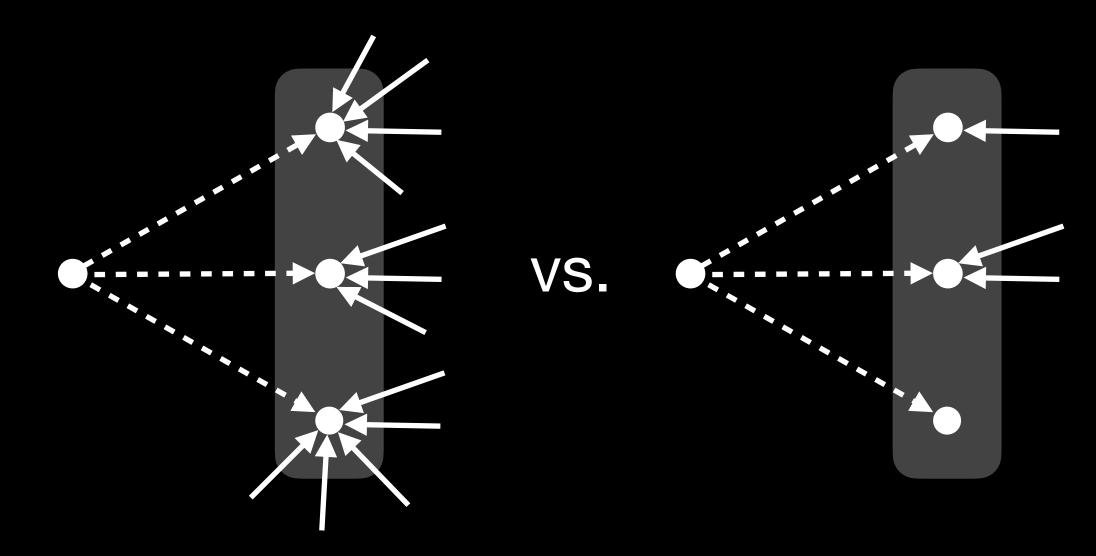
#### Key usage

Timestamped edges → meaningful choice sets Infer relative importance of edge formation mechanisms from data

# in network growth: chooser

#### choice set

#### feature context effects:





Triadic closure offers small choice sets → tractable inference → varied choice sets





*Triadic closure* offers small choice sets → tractable inference → varied choice sets



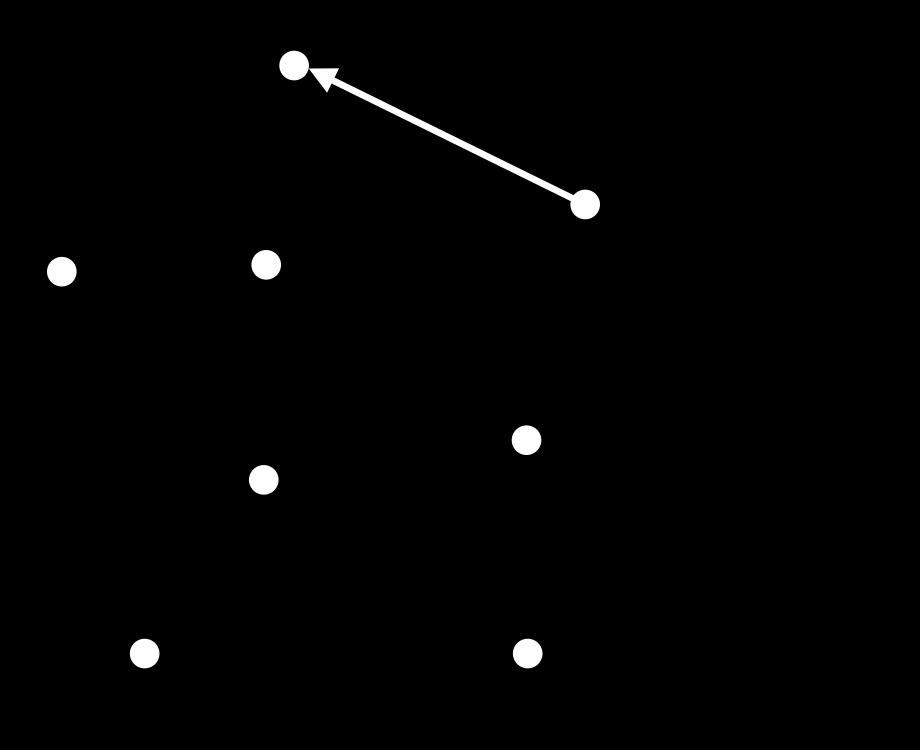


*Triadic closure* offers small choice sets → tractable inference → varied choice sets





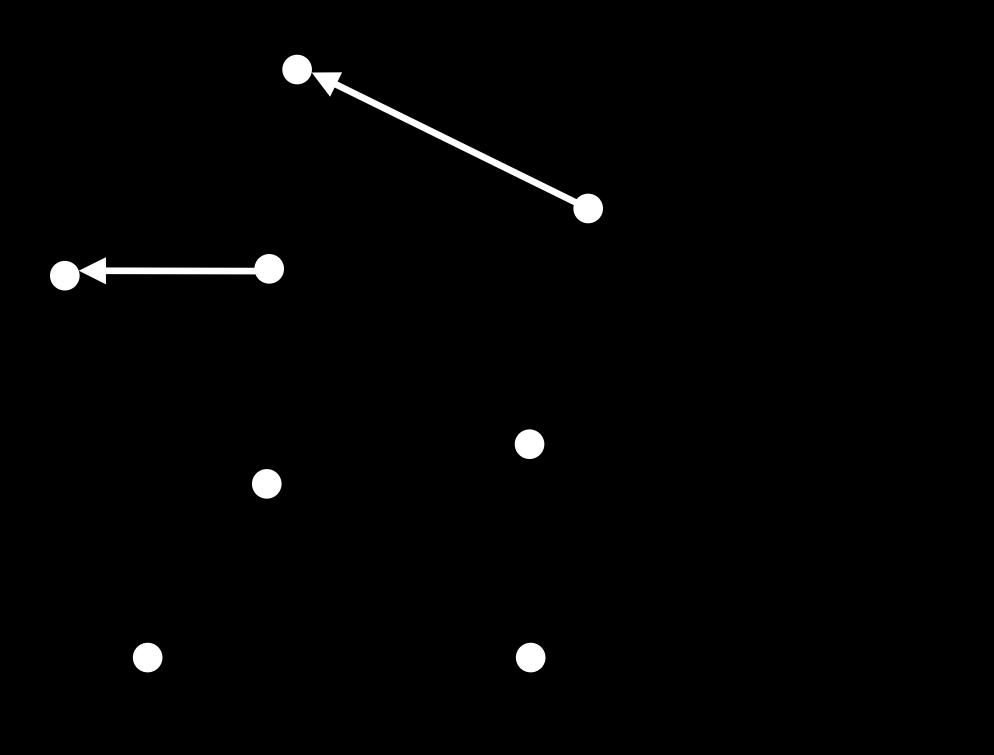
*Triadic closure* offers small choice sets → tractable inference → varied choice sets







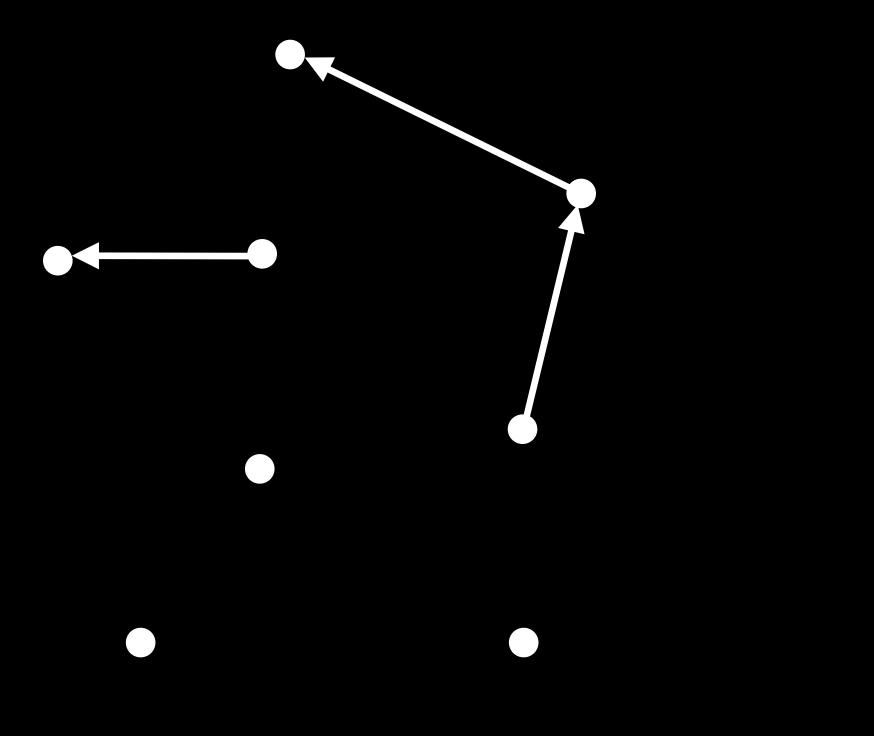
Triadic closure offers small choice sets → tractable inference → varied choice sets







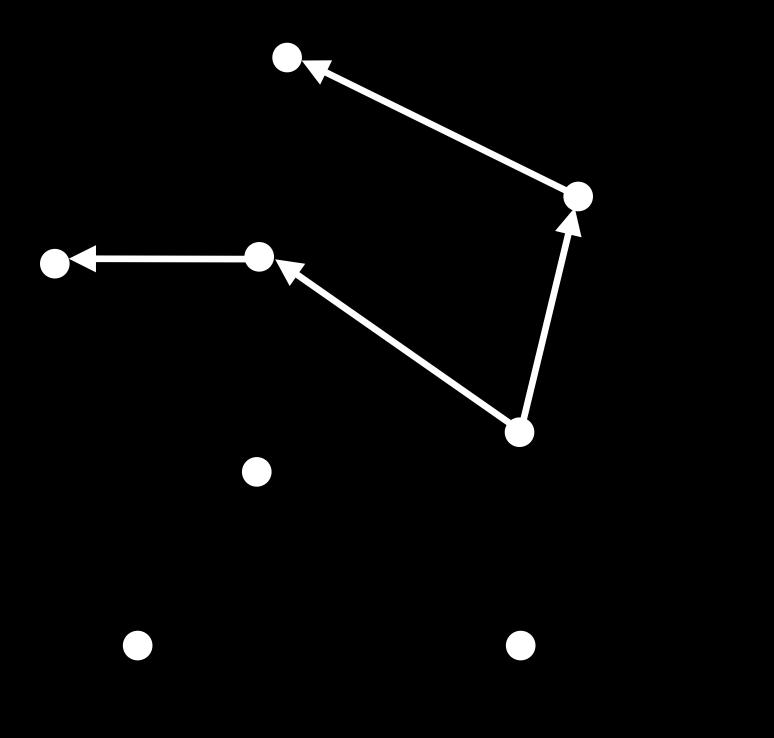
*Triadic closure* offers small choice sets → tractable inference → varied choice sets







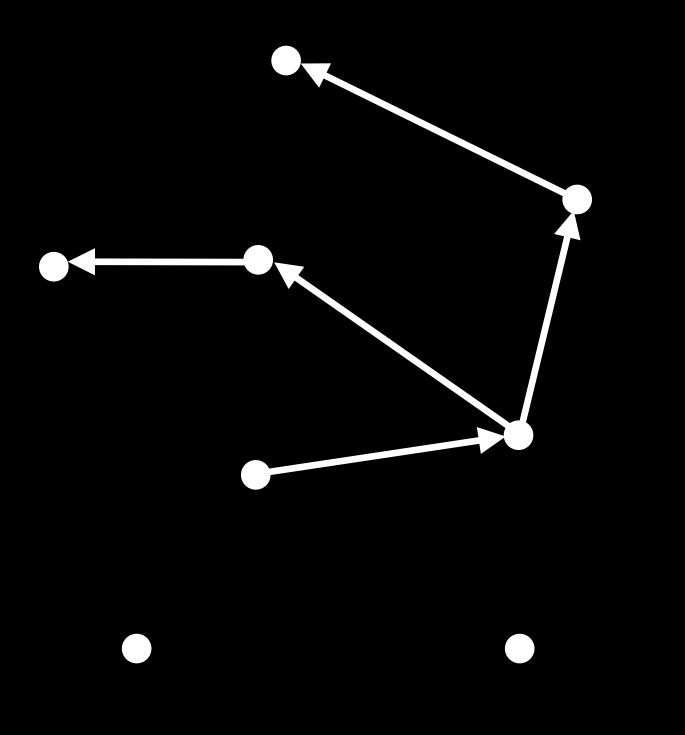
*Triadic closure* offers small choice sets → tractable inference → varied choice sets







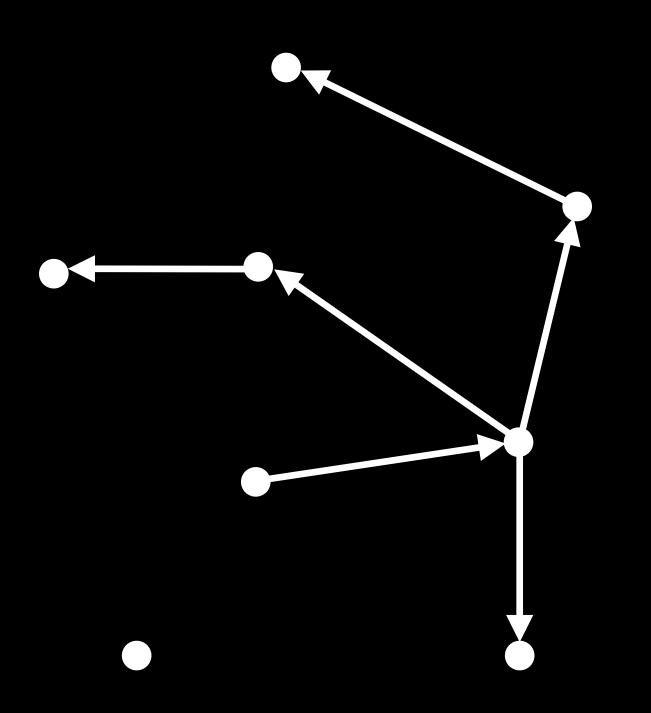
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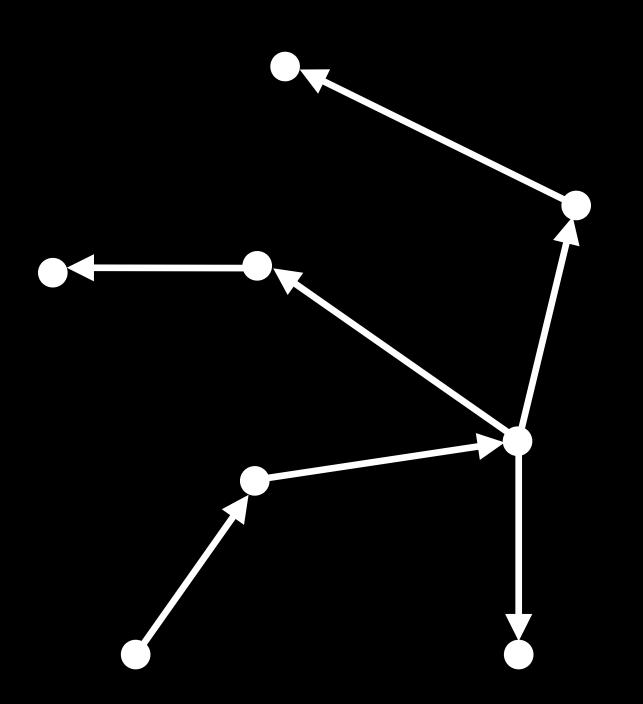
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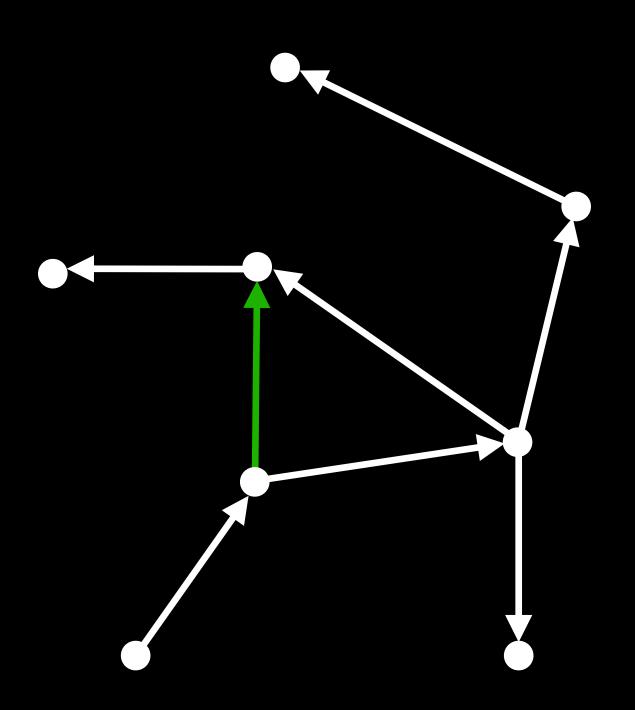
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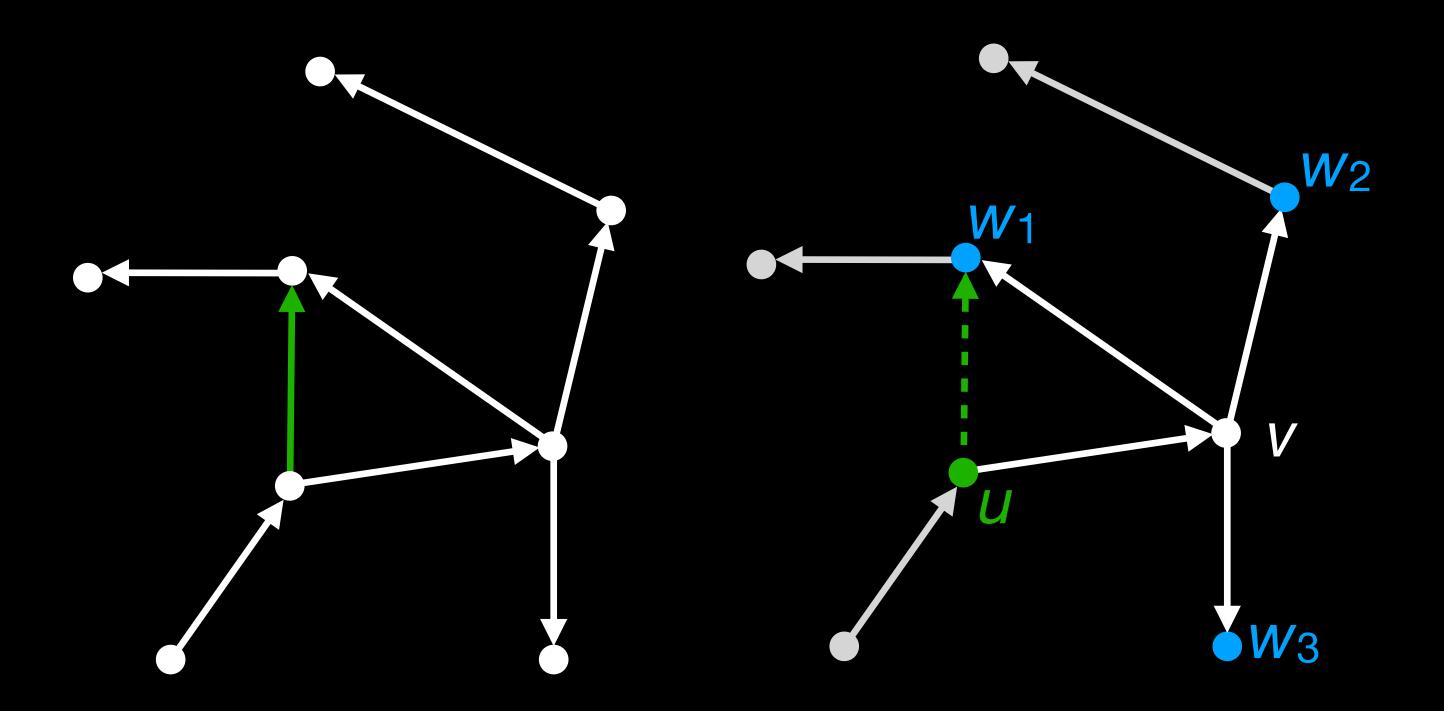
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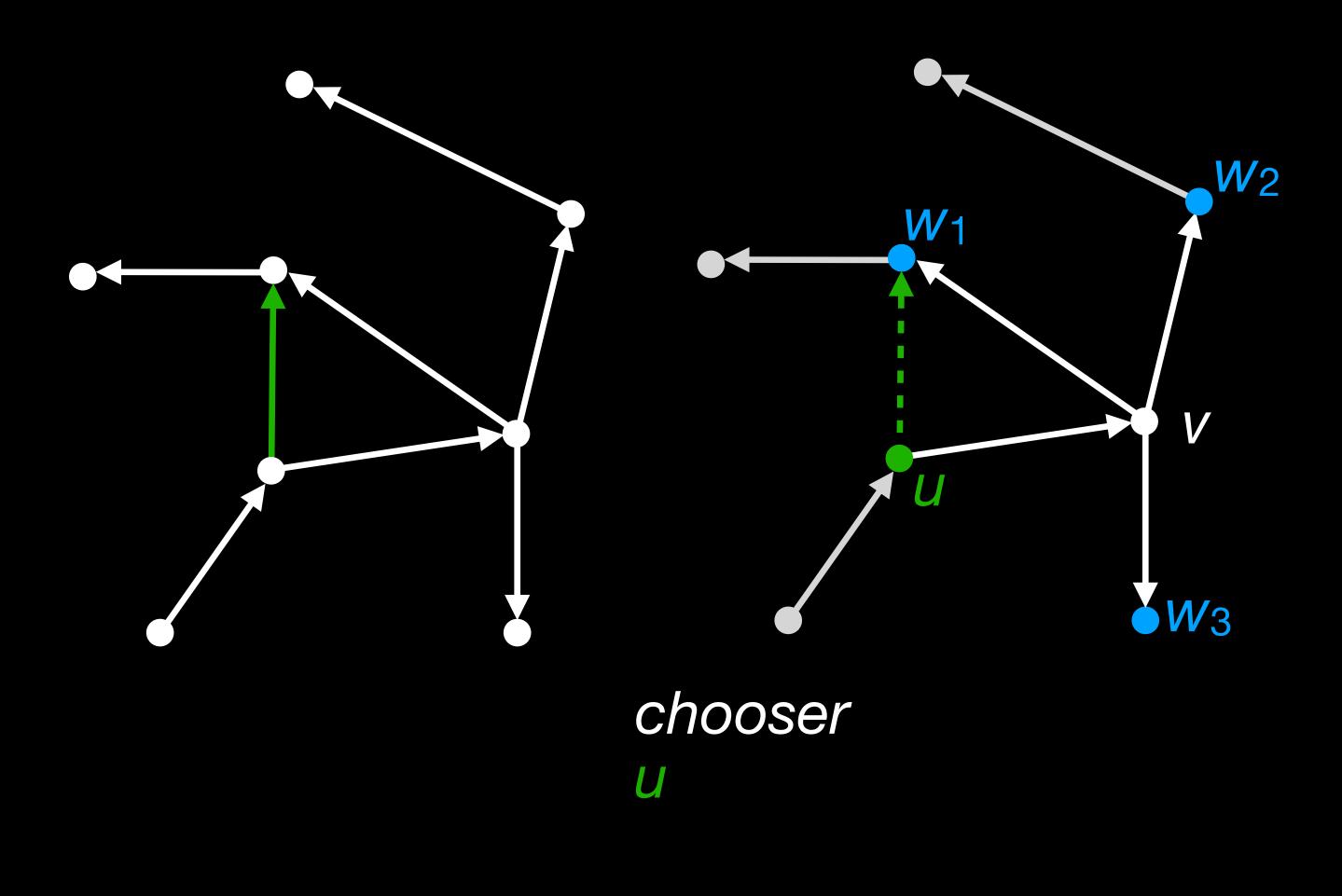
*Triadic closure* offers small choice sets → tractable inference → varied choice sets







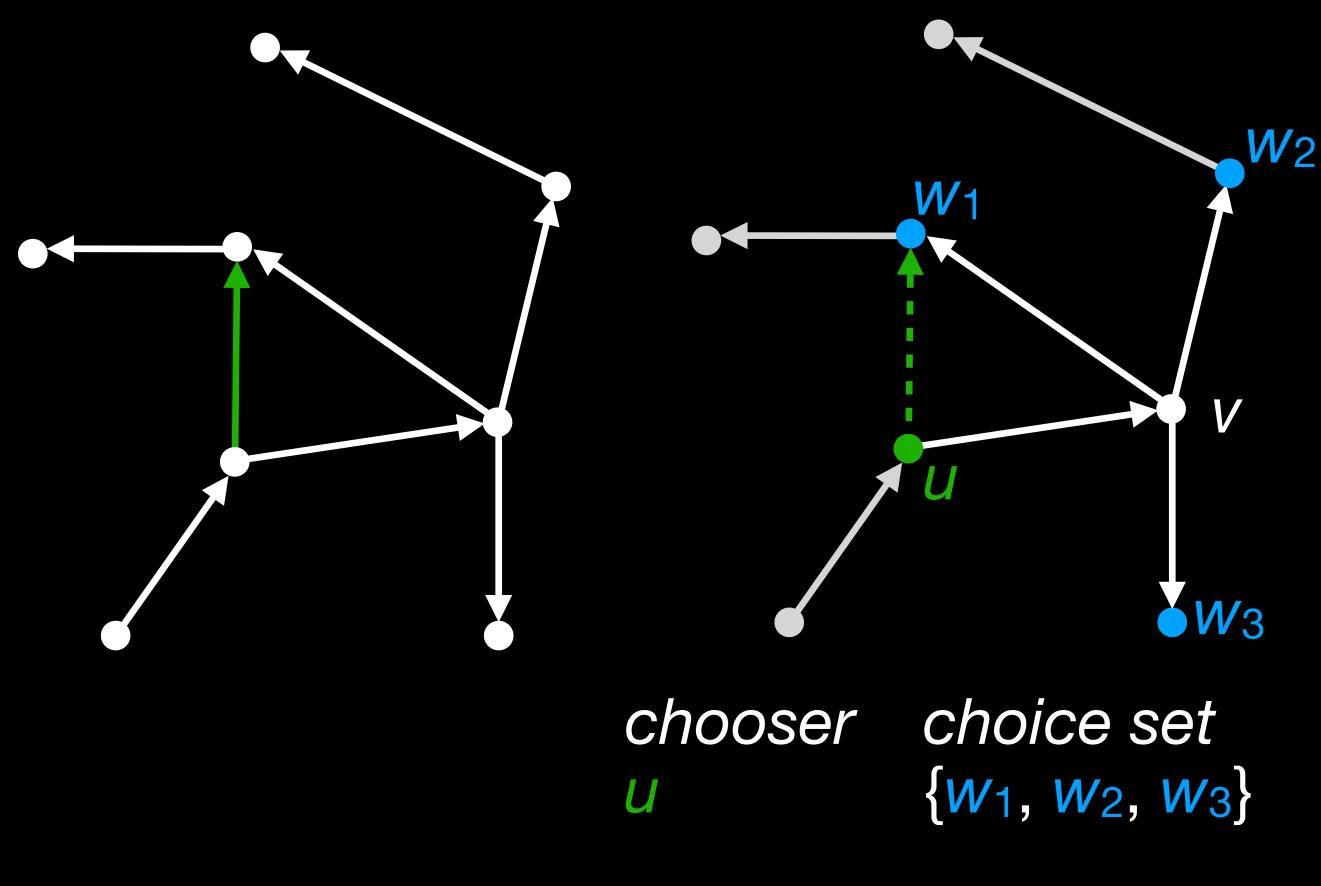
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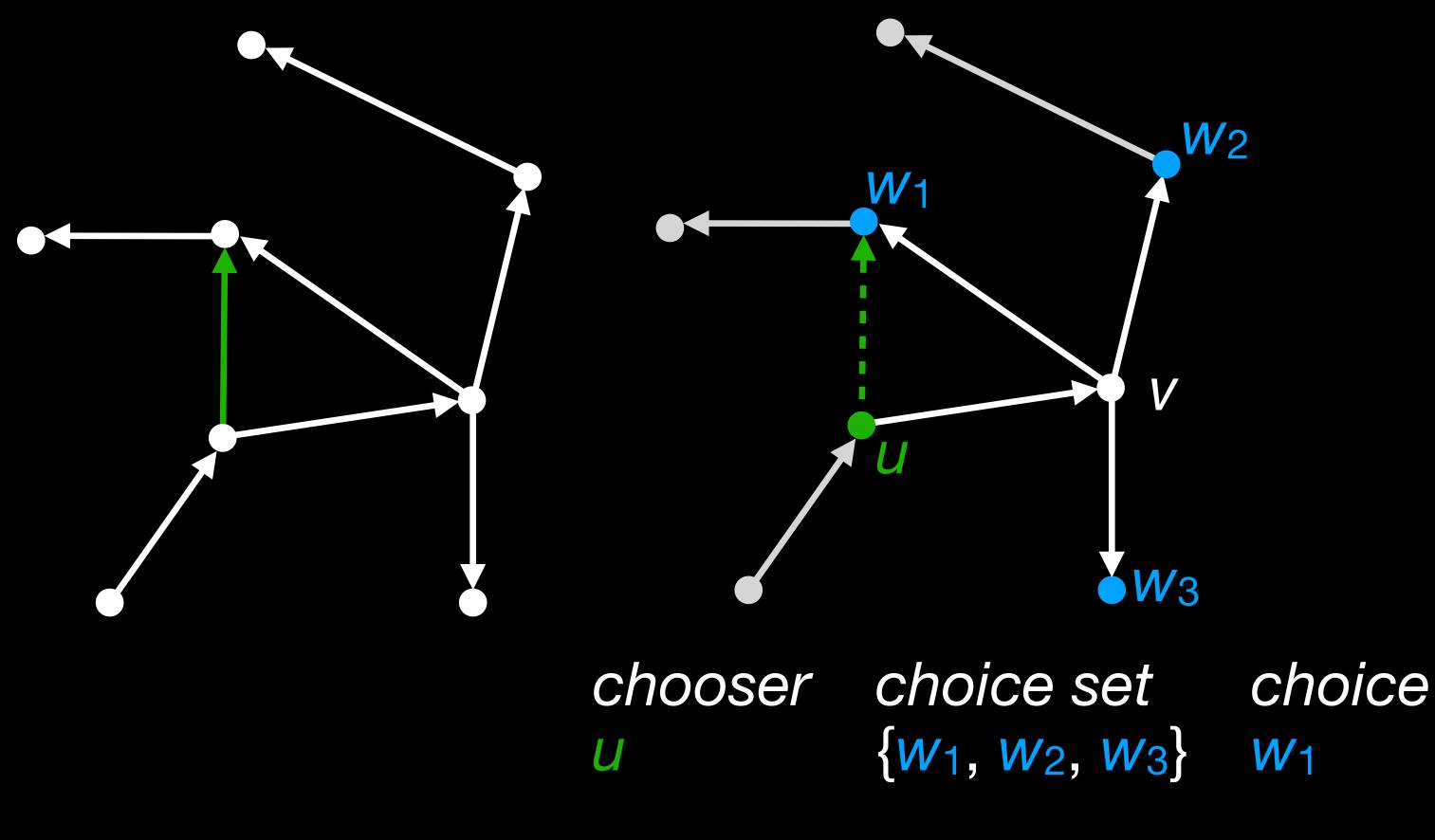
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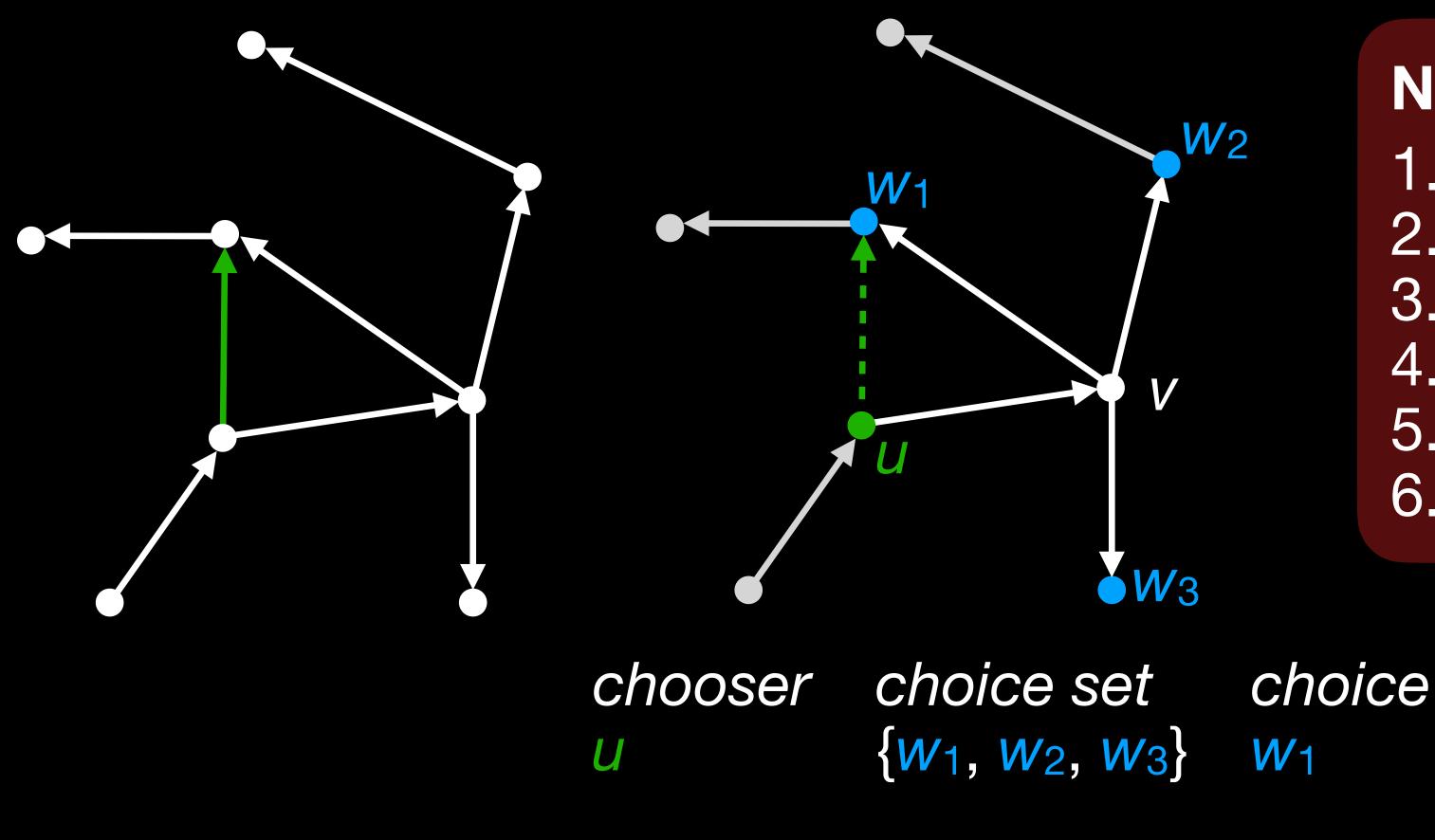
*Triadic closure* offers small choice sets → tractable inference → varied choice sets







Triadic closure offers small choice sets → tractable inference → varied choice sets





#### **Our data** Timestamped edges (including repeats)

# $W_2$

#### **Node features**

- 1. in-degree of w
- 2. # shared neighbors of *u*, *w*
- weight of edge  $w \rightarrow u$ 3.
- time since last edge into w 4.
- 5. time since last edge out of w
- 6. time since last  $w \rightarrow u$  edge



#### **Context matters in triadic closure**



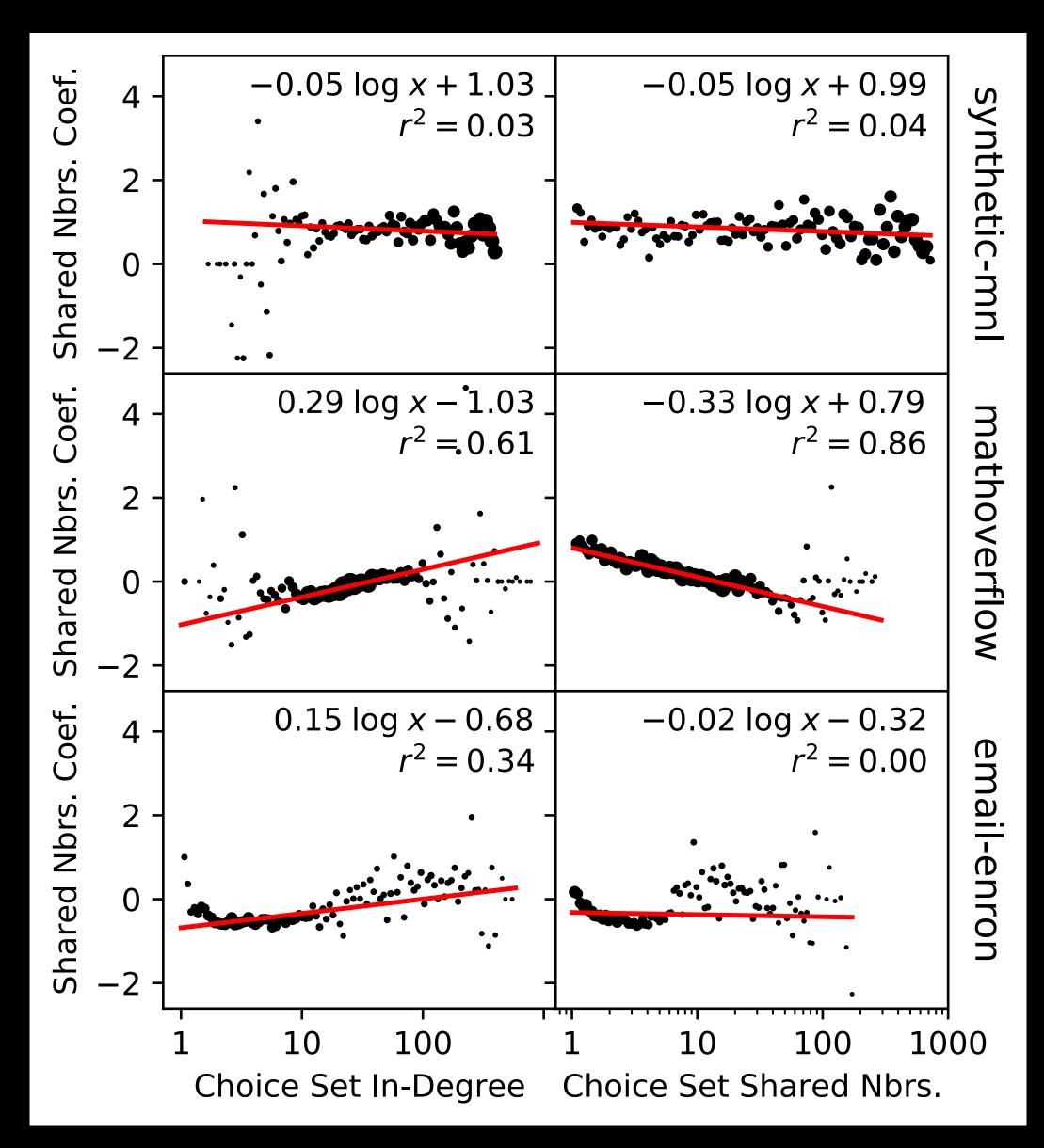


#### Context matters in triadic closure

Datasets email-enron email-eu email-w3c wiki-talk reddit-hyperlink bitcoin-alpha bitcoin-otc mathoverflow college-msg facebook-wall sms-a sms-b sms-c



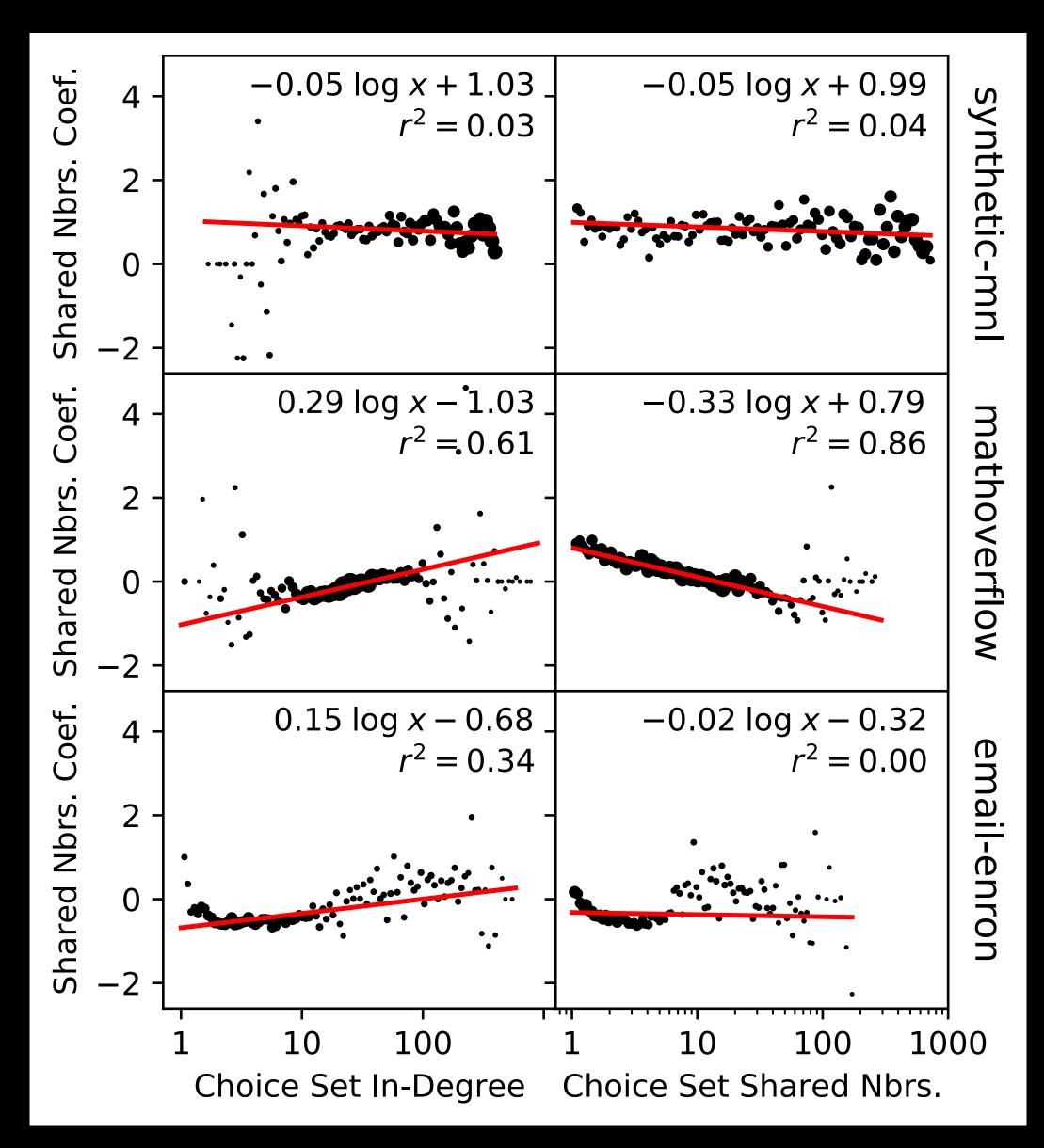
## Context matters in triadic closure



Datasets email-enron email-eu email-w3c wiki-talk reddit-hyperlink bitcoin-alpha bitcoin-otc mathoverflow college-msg facebook-wall sms-a sms-b sms-c



#### **Context matters in triadic closure**

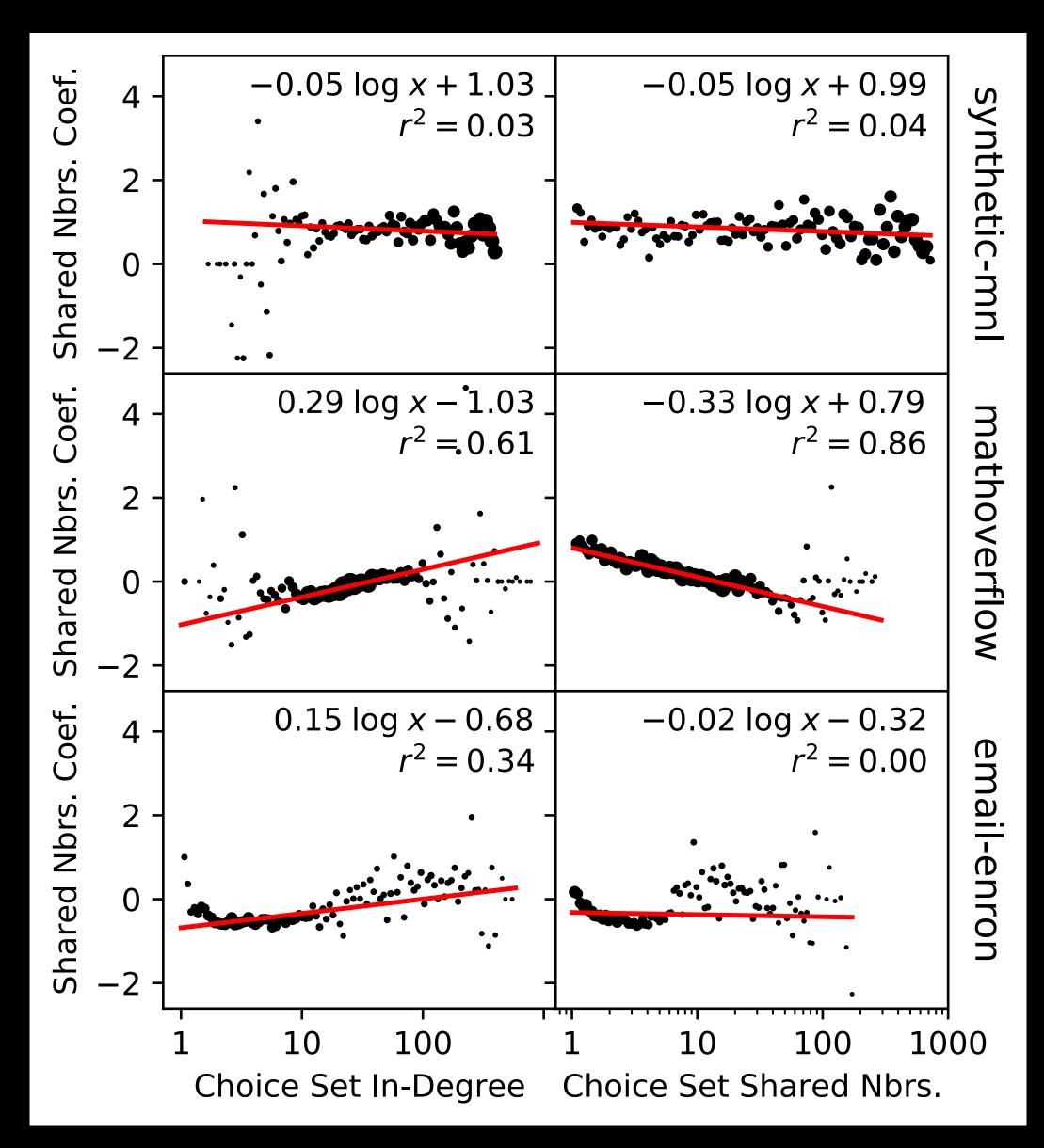


#### Synthetic data, no context effects

Datasets email-enron email-eu email-w3c wiki-talk reddit-hyperlink bitcoin-alpha bitcoin-otc mathoverflow college-msg facebook-wall sms-a sms-b sms-c



#### Context matters in triadic closure



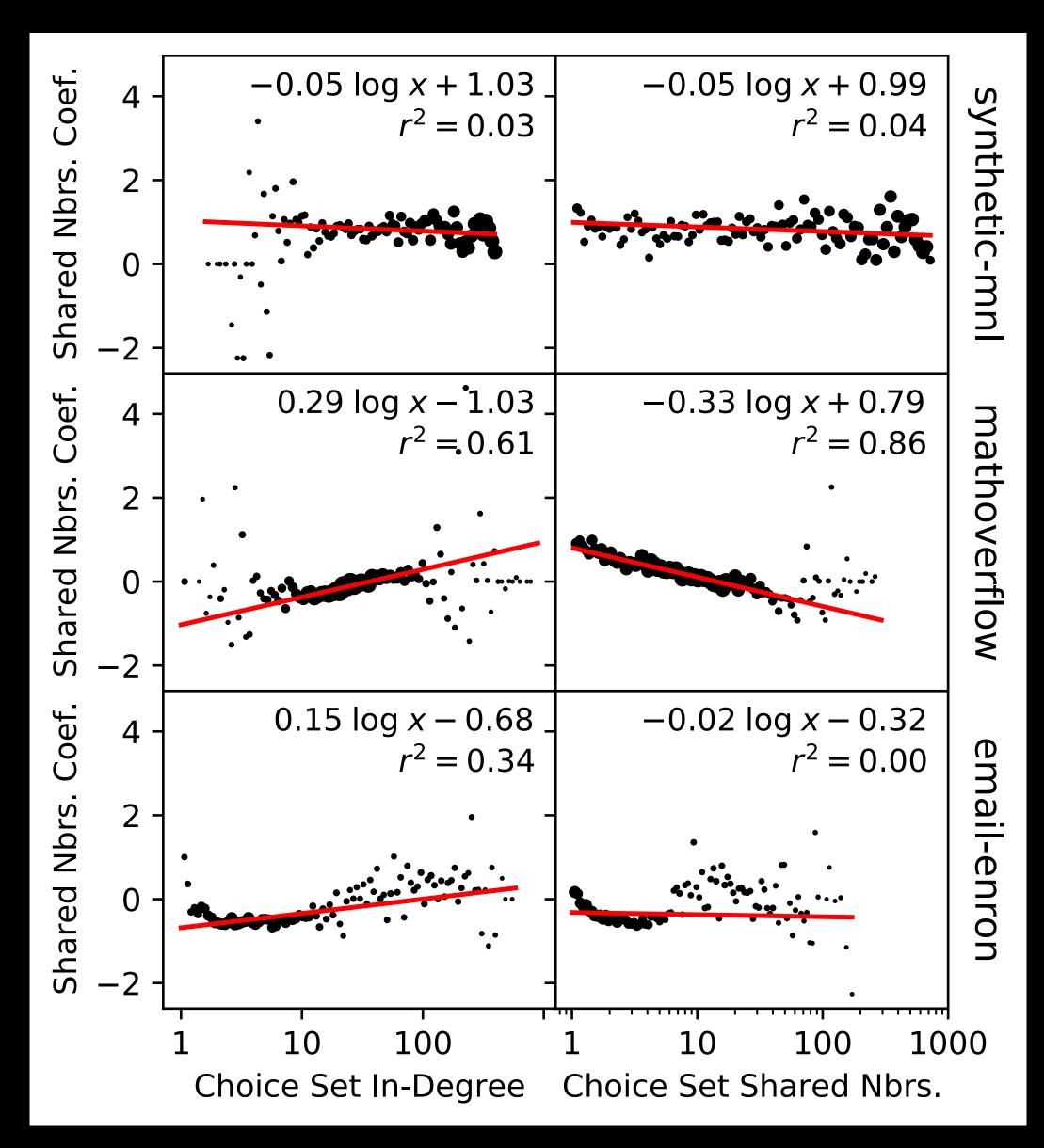
Synthetic data, no context effects

#### Commenting network, linear context effects

Datasets email-enron email-eu email-w3c wiki-talk reddit-hyperlink bitcoin-alpha bitcoin-otc mathoverflow college-msg facebook-wall sms-a sms-b sms-c



#### Context matters in triadic closure



Synthetic data, no context effects

Commenting network, linear context effects

Email network, nonlinear context effects? Datasets email-enron email-eu email-w3c wiki-talk reddit-hyperlink bitcoin-alpha bitcoin-otc mathoverflow college-msg facebook-wall sms-a sms-b sms-c

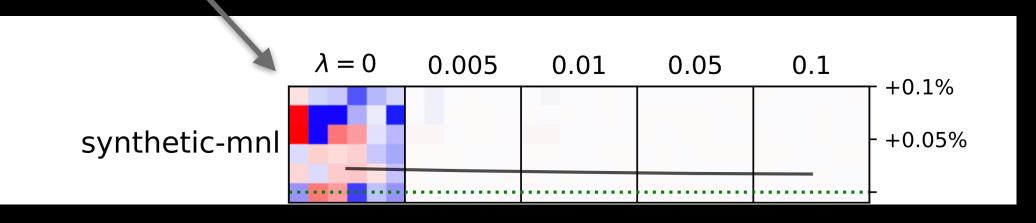








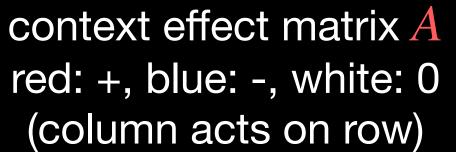
context effect matrix *A* red: +, blue: -, white: 0 (column acts on row)

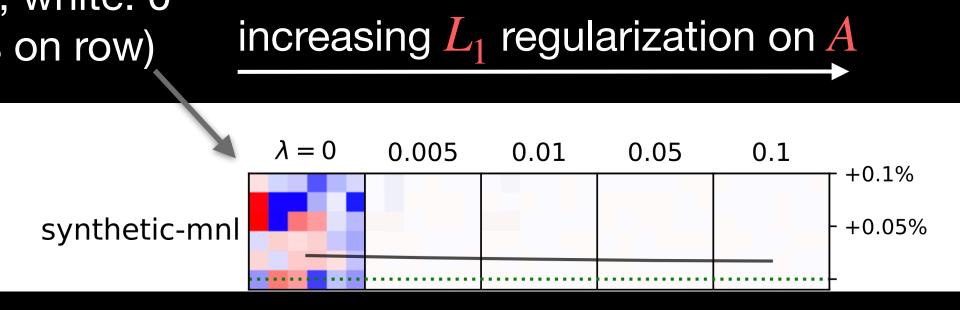


#### Node features (left-right, top-bottom)

- 1. in-degree
- 2. shared neighbors
- 3. reciprocal weight
- 4. send recency
- 5. receive recency
- 6. reciprocal recency



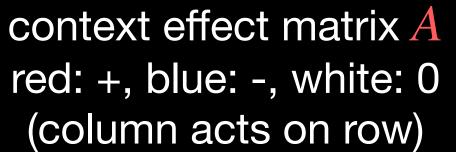


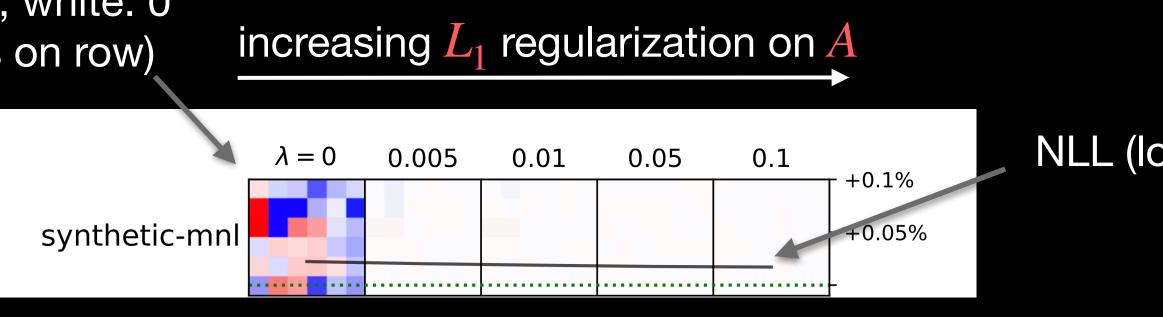


#### Node features (left-right, top-bottom)

- in-degree 1.
- shared neighbors 2.
- 3. reciprocal weight
- 4. send recency
- 5. receive recency
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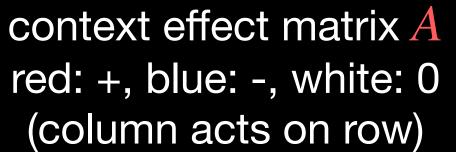


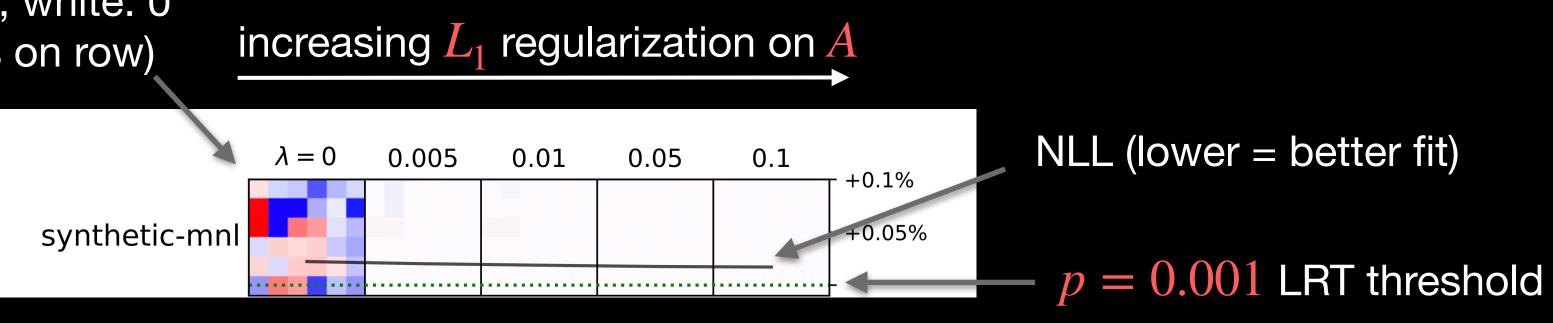
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NLL (lower = better fit)



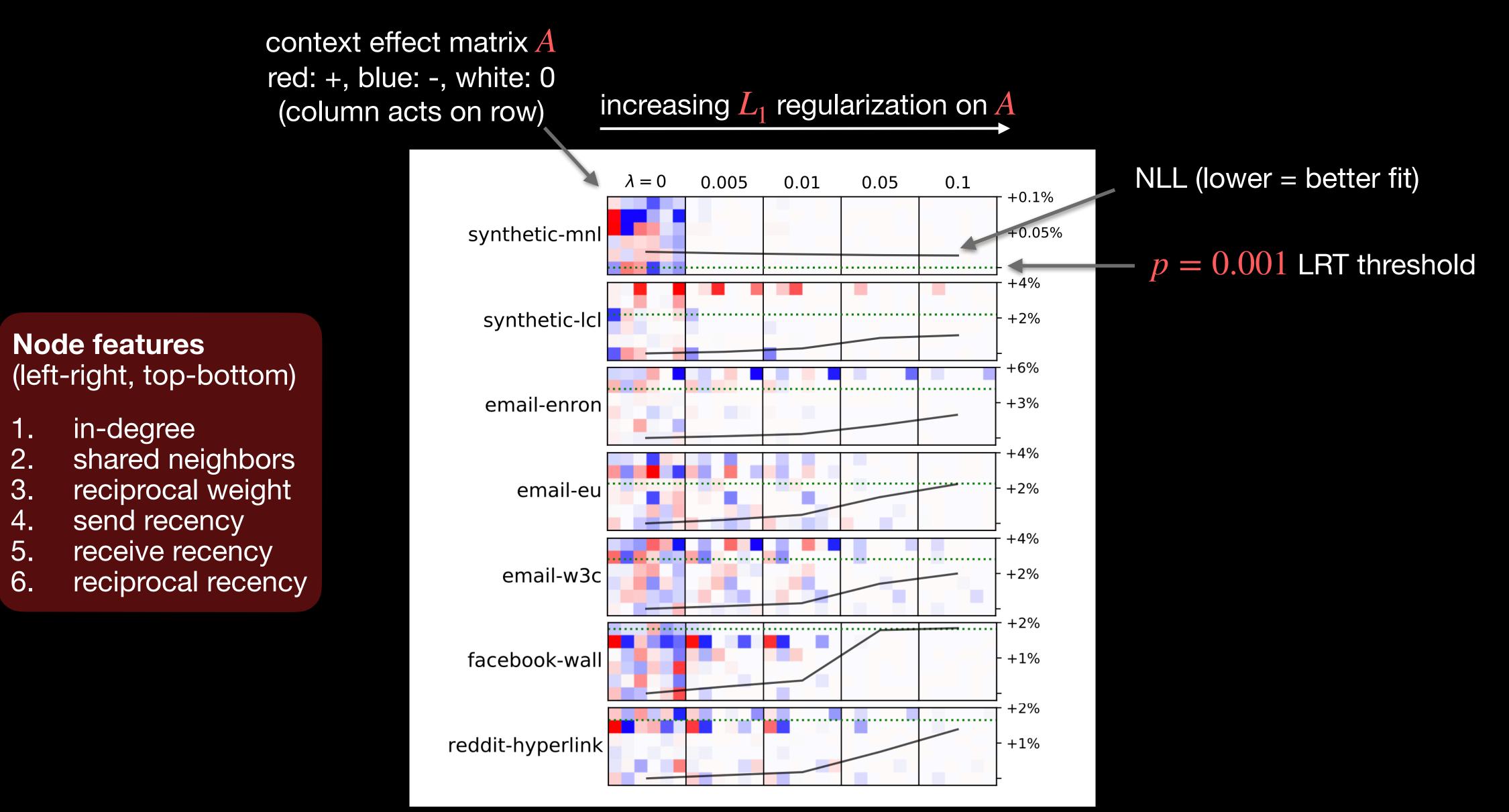




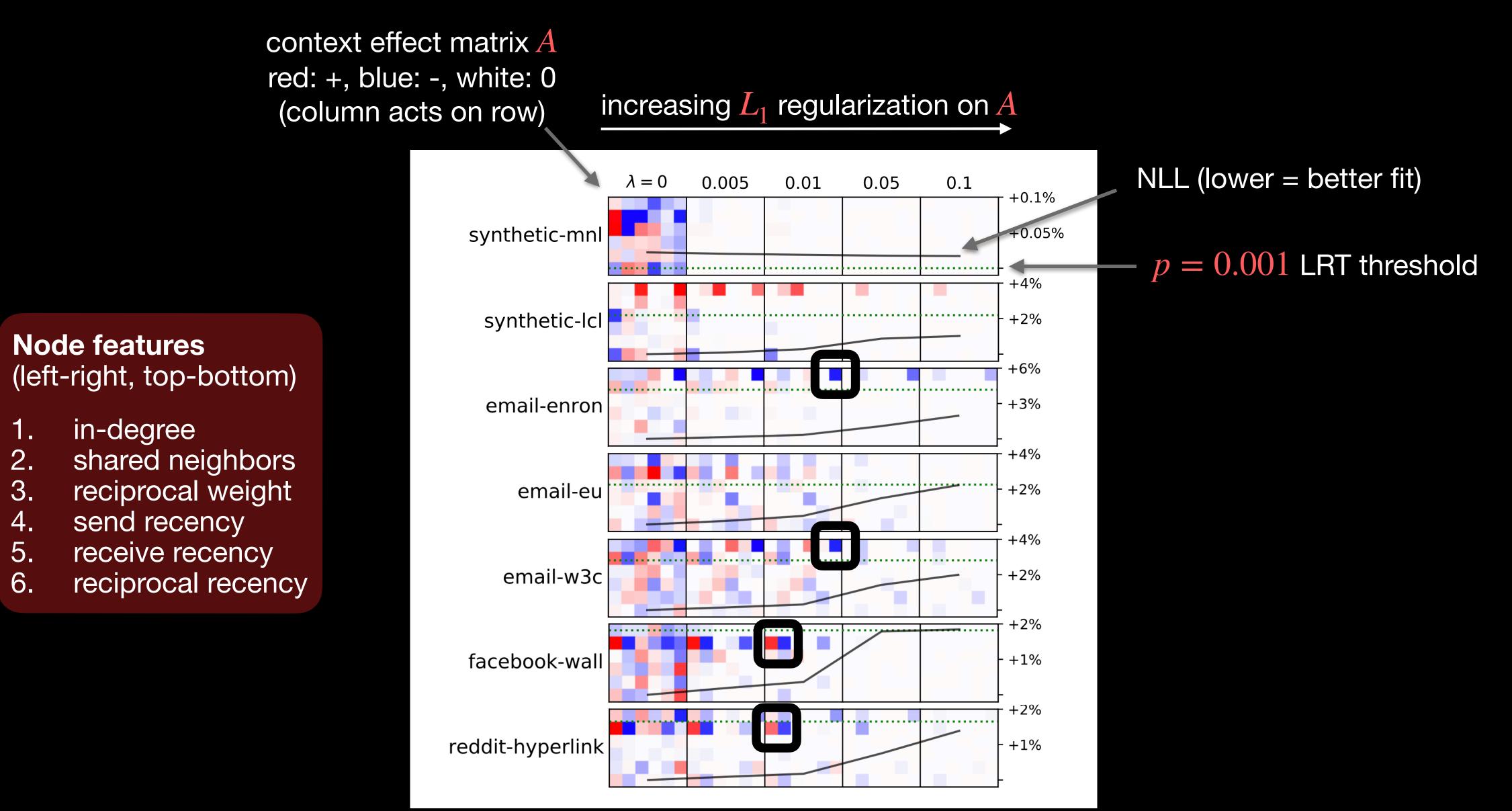
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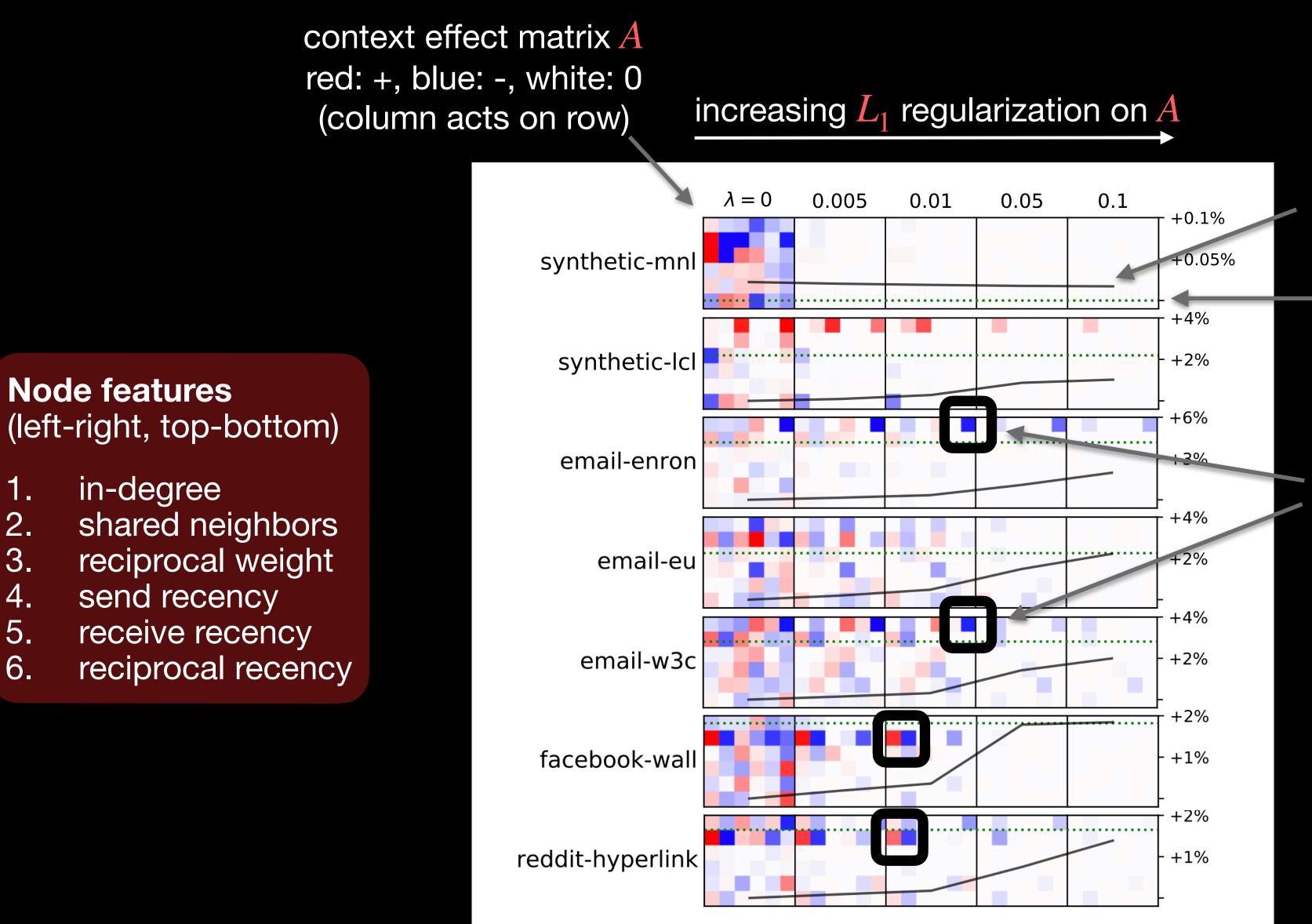












NLL (lower = better fit)

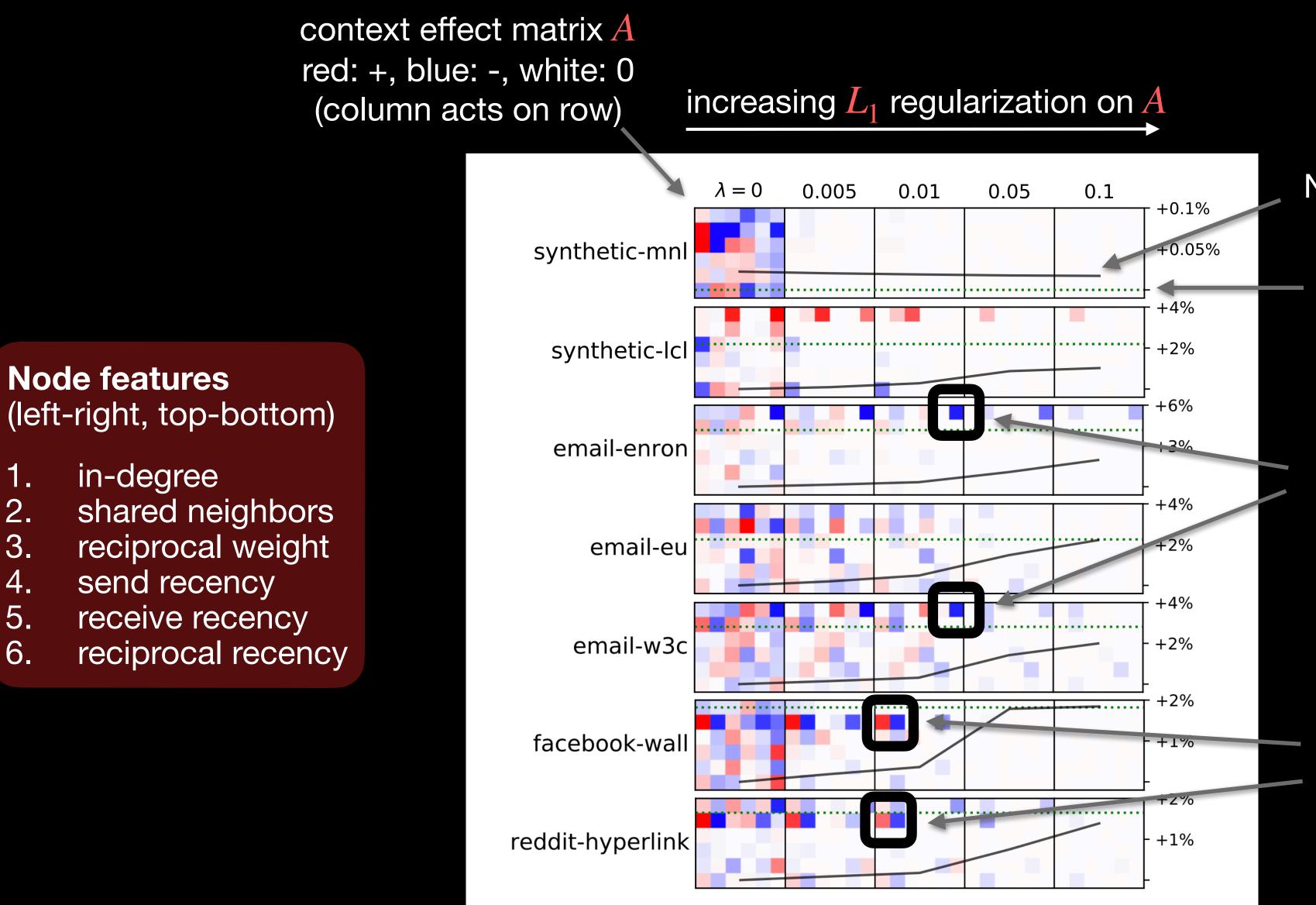
#### p = 0.001 LRT threshold

#### "cluttered inbox"

high choice set reciprocal recency  $\rightarrow$  in-degree less important







NLL (lower = better fit)

#### p = 0.001 LRT threshold

#### "cluttered inbox"

high choice set reciprocal recency → in-degree less important

red: "cocktail party introduction" high choice set in-degree → shared neighbors more important

blue: "familiarity saturation" high choice set shared neighbors → shared neighbors less important





# **Concluding thoughts**

Key takeaways Feature context effects extend item-level effects LCL offers an interpretable and tractable way to reveal them

**Future work** Non-linear context effects Negative sampling Discovering relational effects

**Causal context effects?** See our other KDD '21 paper: "Choice Set Confounding in Discrete Choice"

# Thank you!

More questions or ideas? Email me: <u>kt@cs.cornell.edu</u>



@kiran\_tomlinson

Code: <a href="mailto:bit.lv/lcl-code">bit.lv/lcl-code</a> Data: <a href="mailto:bit.ly/lcl-data">bit.ly/lcl-data</a> Slides: bit.ly/lcl-kdd-slides

Submit to our NeurIPS '21 workshop! bit.ly/WHMD2021

> Acknowledgments Funding from NSF, ARO

Thanks to Johan Ugander, Jan Overgoor, and Sophia Franco



